

**Report of the Chief Constable to the Chair and Members
of the Operational Policing Panel
18th March 2010**

Executive & Presenting Officer: Mr Sean White, Assistant Chief Constable

Status: For approval

Force Performance Targets for 2010-11

1. Purpose

- 1.1 To provide Police Authority Members with an update in relation to the Force target setting process.
- 1.2 To present to Police Authority Members for approval, the Force target recommendations for 2010-11, as agreed by the Force Executive.

2. Recommendations

- 2.1 That Police Authority Members note the context within which the target recommendations are made.
- 2.2 That Police Authority Members approve the proposed target recommendations for 2010-11, as outlined at Appendix One.

3. Reasons

- 3.1 In 2009-10 all top-down numerical targets set by the Government for the police service were removed. In April 2009 the Government introduced a single, top-down numerical target for each individual police force, based around the PSA (23) indicator to improve public confidence. Police forces are however still expected to clearly demonstrate that (1) they are continuing to deliver good and improving performance in other areas e.g. crime reduction

- 3.2 The Force Executive has therefore identified a 'priority indicator set' against which performance improvement targets are proposed for the coming year. The priority indicator set consists of a suite of key performance measures which aim to reflect outcome performance in relation to the local policing priorities for 2010-11 and the Chief Constables vision of Putting People First.
- 3.3 Appendix One provides a detailed summary of the priority indicator set together with Force target proposals for 2010-11.
- 3.4 The proposals made in Appendix One are based on a number of basic principles and are subject to the following considerations:
- The proposals are based on the principle of continuous improvement.
 - The proposals aim to improve the position of Cleveland Police when compared to our 'most similar forces'.
 - The proposals are made in cognisance of the significant performance improvements already achieved during 2009-10.
 - The proposals are made taking into account of the current economic climate and the potential for a rise in crime and criminal activity
- 3.5 The proposals have been compiled following consultation and negotiation with key stakeholders including BCU Commanders, Service Unit Managers and Police Authority representatives.
- 3.6 Commencing in the autumn each year as part of the corporate planning cycle of the Force and the Police Authority, a detailed and inclusive process of consultation takes place that actively involves members of the community, key stakeholders, the Police Authority and senior managers of the Force.
- 3.7 This process determines firstly the policing priorities for the year ahead that will form the basis of the policing plan and thereafter the individual performance and attainment targets for specific objectives. The tier 3 consultation lead by the Chair of the Authority and the Chief Constable determines the start of the consultation process with a wide range of inclusive activities following that capture important opinion and data concerning priorities and targets.
- 3.8 This culminates in the presentation to the Police Authority of the draft policing plan for 2010/11 that sets out the operational policing plan priorities for the Force and the expected level of attainment and achievement.

3.9 Throughout the process there are a wide range of opportunities for all parties to the process to submit representations in person, by writing and in many other formats as part of the consultation. The overall process is intended to be inclusive, engaging and reflective of local opinion as well as being supported by the analysis of relevant data to effectively shape and inform decision.

4. Implications

4.1 Finance

There are no financial implications arising from this report.

4.2 Diversity & Equal Opportunities

There are no diversity or equal opportunities implications arising from this report.

4.3 Human Rights Act

There are no Human Rights Act implications arising from this report.

4.4 Sustainability

There are no sustainability implications arising from this report.

4.5 Risk

The need for continuous improvement is recognised and the proposed targets illustrate a desire to maximise such. However, the proposals are made in the context of the current economic climate and the potential for a rise in crime and criminal activity. There is therefore a risk that the proposed targets may not be achieved.

5. Conclusions

5.1 The Force Executive recognise that whilst improving public confidence remains the overarching priority, the Force is still expected to clearly demonstrate good and improving performance in other areas (e.g. in crime reduction) and must have clear plans in place for continuing to drive up service standards. In light of this, a priority indicator set has been identified against which performance improvement targets are proposed.

5.2 These proposals have been agreed in principle by the Force Executive team, in consultation with key stakeholders who together will work to deliver the required improvements. Approval from Cleveland Police Authority Members in relation to the proposals outlined in Appendix One is therefore sought and recommended.

Sean Price
Chief Constable

Appendix One – Priority Indicator Set and Target Proposals



CLEVELAND POLICE - PRIORITY INDICATOR SET Summary of Target Proposals for 2010-11



Performance Indicator

Target Proposal

LOCAL PRIORITY: To enhance public confidence in Cleveland Police by 'Putting People First'

SPI 2.2	Dealing with local concerns (agencies)	To increase to 62% by March 2011 and to 66% by March 2012
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DELIVERY MECHANISM: Deliver citizen focused policing to all our neighbourhoods

SPI 2.1	Understanding Local Concerns (agencies)	To increase to 49.7% by March 2011
SPI 2.3	Perceptions of Police Performance	To increase to 55.0% by March 2011
SPI 1.1	Satisfaction with Overall Service (Police)	To increase to 84.2% by March 2011

DELIVERY MECHANISM: Reduce crime and antisocial behaviour and protect our neighbourhoods

Anti Social Behaviour		
SPI 4.1	Perception of Anti Social Behaviour	To decrease to 15.2% by March 2011
LPI 1	Anti Social Behaviour Rate	To reduce the number of incidents by 5% when compared to 2009/10.
Crime and Detection		
LPI 2	Total Recorded crime per 1000 population	To reduce the number of crimes by 5% when compared to 2009/10
SPI 5.1	Serious violent crime per 1000 population	To reduce the number of crimes to a level below that observed in 2009/10
SPI 5.3	Assault with less serious injury per 1000 population	To reduce the number of crimes by 6% when compared to 2009/10
LPI 6	Assault without injury per 1000 population	To reduce the number of crimes by 6% when compared to 2009/10
LPI 4	Other theft per 1000 population	To reduce the number of crimes by 8% when compared to 2009/10
LPI 5	Criminal damage per 1000 population	To reduce the number of crimes by 10% when compared to 2009/10
SPI 5.2	Serious Acquisitive Crime per 1000 Population	To reduce the number of house burglaries by 4% when compared to 2009/10. To reduce the number of robberies and vehicle crimes to a level below that observed in 2009/10
LPI 3	Overall Sanction Detection Rate	To maintain an overall sanction detection rate of at least 37%

DELIVERY MECHANISM: Reduce the harm caused by drugs and alcohol

SPI 4.2	Perception of drunk/rowdy behaviour	To decrease to 20.0% by March 2011
SPI 4.3	Perception of local drug use / drug dealing	To decrease to 23.7% by March 2011

DELIVERY MECHANISM: Ensure efficient and effective use of our people and the public's money

SPI 12.1	Delivery of cashable and non cashable efficiency targets	£2,520K cashable savings by 2010-11
SPI 13.1	Percentage of police officer working hours lost due to sickness	Continue to record a sickness absence rate which remains below the National average and is no higher than the current level.
SPI 13.2	Percentage of Police staff working hours lost due to sickness	