

## **OPERATIONAL POLICING PANEL**

A meeting of the Operational Policing Panel was held on Thursday 21 July 2011 commencing at 10.00 am in the Police Authority Members Room at Police Headquarters.

PRESENT	Councillor Barry Coppinger (Chair), Mr Chris Coombs (Vice Chair), Miss Pam Andrews-Mawer, Mr Geoff Fell, Mr Aslam Hanif, Councillor Carl Richardson and Councillor Terry Laing.
ADDITIONAL ATTENDEES	Mr Ted Cox JP, Mayor Stuart Drummond (ex officio), Councillor Ray Goddard and Councillor Ron Lowes.
OFFICIALS	Mrs Julie Leng, Mrs Sarah Wilson and Miss Rachelle Kipling (CE). Mr Derek Bonnard and Miss Kate Rowntree (CC).

### **APOLOGIES FOR ABSENCE**

Apologies for absence were received from Mr Peter Race MBE (ex officio), Mr Dave Pickard and Mr Sean White.

### **DECLARATIONS OF INTERESTS**

There were no declarations of interests.

### **MINUTES OF THE PREVIOUS MEETING HELD ON 26 MAY 2011**

The minutes of the previous meeting were accepted as a true and accurate record.

### **OUTSTANDING RECOMMENDATIONS**

**ORDERED** that: -

1. the outstanding recommendations be noted and updated.

### **FORCE PERFORMANCE REPORT – APRIL TO JUNE 2011**

The Deputy Chief Constable presented the report to update Members on Force Performance against the 2011/12 Policing Plan Priority.

Members were informed that progress against the Policing Plan Priority was monitored using the Priority Indicator Set. The Priority Indicator Set provided a suite of key performance measures (i.e. 'a performance dashboard'), which aimed to reflect outcome performance in relation to the Local Policing Priority and the Chief Constable's vision of Putting People First.

Members were informed that for 2011/12, there were 9 key performance indicators (KPI's) within the Priority Indicator Set, each with an associated performance target. Performance data was currently available in 5 of the 9 KPI's with the remainder being updated on a quarterly basis. Current performance

against the KPI's were detailed with targets achieved in 3 areas (green), improvements were required to be made in 1 (amber) and 1 (red) with 4 yet to be assessed.

Members asked if any progress had been made in regards to volunteers carrying out follow up calls to the Public.

The Deputy Chief Constable informed Members that volunteers were used as an additionality to staff and work was being carried out in relation to the volume of follow up calls and feedback to the Public.

In relation to Anti-Social Behaviour, Members asked if there were any geographical 'hot spots' and if so what was being implemented in order to improve these areas.

The Deputy Chief Constable informed Members that action plans were put in place during potential problematic times such as summer holidays and bonfire night etc. to alleviate any possible problems.

Members made a comment in relation to the 'Crime in your area' section of the Police Force website, which covered statistics from May 2011 and not anything more recent.

The Deputy Chief Constable informed Members that he would provide them with a response as to the reasons for this.

**ACC (Territorial Operations)**

Members raised a question in relation to house burglary and whether the Force were aware of any areas of concern.

The Deputy Chief Constable informed Members that the Force were aware of these areas of concern and that the data was available if Members wished to see this. He also informed Members that each BCU had their own breakdown of areas where burglary was an issue.

**ORDERED** that:-

1. the Force performance against targets be noted.

### **UPDATE ON THE SEXUAL ASSAULT REFERRAL CENTRE (SARC)**

The Deputy Chief Constable presented the report to update Members on the progress of the Sexual Assault Referral Centre (SARC).

The SARC was founded on the basis of best practice recommendations from Her Majesty's Inspectorate of Constabulary (HMIC) and Her Majesty's Crown Prosecution Service Inspectorate (HMCPPI). The purpose of the SARC was to improve the service provided to victims of rape or sexual assault.

Members were informed that between 1<sup>st</sup> April 2010 and 31<sup>st</sup>

March 2011 the SARC had a total of 340 referrals, an increase of 16% on the same period last year.

The Chair suggested to Members that it may be of benefit for an operational tour of Police initiatives such as the SARC be arranged for Members to get an insight into the good work that is going on.

**Administration  
Officer**

Members asked what proportion of the 16% increase were referrals from the Police Force and the Health Service.

The Deputy Chief Constable informed Members that he would provide them with a written response.

**ACC (Crime  
Operations)**

Members noted that there was an interesting increase in the number of male clients compared to the same period last year and asked if this could be due to the SARC being accessible.

The Deputy Chief Constable informed Members that it could be a reflection of knowledge that the SARC exists.

The Vice Chair raised concerns in relation to the sustainability of the SARC due to reduced funding.

The Chair of the SARC Strategic Board informed Members that a contract was in place covering a period of 25 years that both the PCT's and Police Authority had signed up to.

Members commented on the number of referrals under the age of 16 and welcomed any publicity to increase awareness of the SARC.

Members requested if it would be possible for a breakdown of referrals to be provided by ethnicity and on how many occasions interpreters were required and what cost this was.

The Deputy Chief Constable informed Members that he would provide a written response.

**ACC (Crime  
Operations)**

**ORDERED** that:-

1. an operational visit to the SARC and other police initiatives be agreed;
2. the content of the report be noted.

### **SPEED AWARENESS COURSE UPDATE**

The Deputy Chief Constable presented the report to provide Members with a summary of speed awareness course provision between 1<sup>st</sup> January 2011 and 31<sup>st</sup> May 2011.

Members were informed that with effect from 1<sup>st</sup> April 2011 the thresholds for the national speed awareness element of the National Driver Offenders Rehabilitation Scheme (NDORS) increased in line with ACPO guidelines. The course was now offered to members of the public who had exceeded the speed

limit by margins of between 10%+2 and 10%+9. The course was offered as an alternative disposal method to the issue of a fixed penalty notice and penalty points on their license.

Between 1<sup>st</sup> January 2011 and 31<sup>st</sup> May 2011, 5216 clients had attended courses, compared with 2760 for the same period in 2010 as shown in Appendix 1 to the report.

Members were informed that the client uptake had continued to increase incrementally throughout the year and comparing the number of clients January to May 2010, against those attending Speed Awareness Courses January to May 2011, the figures showed an 89% increase, this increase had ensured that current Speed Awareness Courses were fully booked.

Members asked what percentage of people who attended the speed awareness course committed a speeding offence again.

The Deputy Chief Constable informed Members that there was a time limit against the course and within one 3 year period the course could not be completed on more than one occasion.

**ORDERED** that:-

1. the contents of the report be noted.

#### **PREVENT STRATEGY UPDATE**

The Deputy Chief Constable presented the report to update Members on the Prevent work currently taking place within Cleveland Police.

Members were informed that Prevent was one of the four components that made up the Government's national counter-terrorism strategy (CONTEST). These are:

- **Pursue** to stop attacks
- **Prepare** where we cannot stop an attack, to mitigate its impact
- **Protect** to strengthen our overall protection against terrorist attacks
- **Prevent** to stop people becoming or supporting terrorists and violent extremists.

Members were informed that the new Coalition Government had reviewed the Prevent Strategy and in June 2011 the Home Secretary, presented the new Strategy to the House of Commons. The old Prevent Strategy was described as being flawed and failed to confront the extremist ideology at the heart of the threat the UK faced. It confused the delivery of Government policy to promote integration with Government policy to prevent terrorism. To avoid confusion the name Prevent remained. An Executive Summary was attached at

Appendix 1 to the report.

Members were informed that a vast amount of effort had resulted in a positive response to implementing Prevent into Partnership activity. A holistic and partnership approach was required to ensure long term solutions were found to local problems.

Members asked if there was any feedback received in relation to the DVD and role play as mentioned at paragraphs 3.6 and 3.19 of the report.

The Deputy Chief Constable informed Members that there was no feedback from the DVD, although feedback from the role plays had been received and could be provided to Members.

**ACC (Crime Operations)**

The Acting Chief Executive informed Members that a Briefing could be utilised in order for Members to see the Operation Fairway DVD.

Members asked how the Force were ensuring that they didn't attract negative media coverage which would impact on trust with-in the community.

The Deputy Chief Constable informed Members that the Force had a positive media strategy and that each press release was scrutinised prior to being released.

**ORDERED** that:-

1. the contents of the report be noted.

#### **THE MANAGEMENT OF TIME OFF IN LIEU/REST DAYS OWED**

The Deputy Chief Constable presented the report to update Members on the work being undertaken by the Force to reduce levels of time off in lieu (TOIL) and rest days owed.

Previous reports to Members had highlighted the approach taken by the Force in reducing the commitment in TOIL and rest days owed. These reports were in response to concerns previously raised around the changes to the International Financial Recording Standards (IFRS), and any potential financial liability that may be incurred as a consequence of retaining large amounts of time off held by members of the Force as a consequence of working additional duty.

Members were informed that to date the Operational Performance Team (OPT) had conducted nine audits to determine the level of exposure to this liability.

The Force continued to work to manage the levels of time off in lieu held by Officers across the Force.

The Deputy Chief Constable informed Members that there was a need to undertake further work in this area and a report on

**ACC (Crime Operations)**

TOIL would be brought to the next meeting of the Operational Policing Panel.

The Chair asked if it would be possible to see evidence of an action plan that was in place to reduce TOIL levels and whether the Royal Wedding impacted on TOIL levels across the Force.

**ACC (Crime Operations)**

The Deputy Chief Constable informed Members that there was a potential impact and these would be explored for the next meeting.

**ACC (Crime Operations)**

**ORDERED** that:-

1. an additional report be brought to the next meeting be agreed;
2. the contents of the report be noted.

### **YOUNG PERSONS LOCAL POLICING SUMMARY 2011-2012**

The Consultation and Performance Officer presented the report to Members which outlined Cleveland Police Authority's approach to participation and engagement with young people in the Cleveland Police area. The overall aim of the work was to:

- Communicate Cleveland Police Authority's Local Policing Plan Summary to young people aged 11-19, living in the area.
- Deliver some of the key messages within the plan to young people and obtain their views on policing priorities for 2012-2013.

The Serious and Organised Crime and Police Act 2005 introduced the requirement on Police Authorities to produce and distribute a local policing summary to all council tax paying households in the area. The summaries were seen as a good means of communicating with the public to get across some key messages about the Force and its planned activities.

The Police Authority (Community Engagement and Membership) Regulations 2010 which came into force on 17<sup>th</sup> March 2010 stated that in making arrangements for obtaining the views of people in the police area, the Police Authority had particular regard for people who were under 21.

For the past four years, Cleveland Police Authority had worked with groups of young people from each of the four policing districts to produce district versions of the summary specifically for 11-19 years old.

The final documents will be presented by the young people to Cleveland Police Authority and representatives of the Force at a launch event that will take place in September 2011.

The Chair pointed out that this project had received national recognition.

The Acting Chief Executive suggested that advertising the SARC in the summaries could be a key opportunity for SARC promotion.

**Consultation &  
Performance  
Officer**

**ORDERED** that:-

1. the contents of the report be noted.

### **CRUCIAL CREW RESULTS**

The Consultation & Performance Officer informed that the purpose of the report was to present the findings of the consultation activities with primary school pupils undertaken by Cleveland Police Authority at Middlesbrough and Redcar and Cleveland's Crucial Crew events.

The Police Act 1996 clearly sets out the statutory duty placed upon Police Authorities to 'consult with those in that policing area, about policing of that area'. The Policing and Crime Act 2009 and (Community Engagement and Membership) Regulations 2010 adds that requirement to 'have regard to the views of the people in the Authorities area about policing in that area'.

Crucial Crew is an annual multi-agency event aimed at year 6 pupils (10 and 11 year olds), where children participated in a variety of scenarios which aimed to give them the chance to learn how to cope with a wide range of safety issues.

The Cleveland Police Authority session involved using the interactive IML software to ask the children a variety of questions covering crime and anti-social behaviour.

Over the course of the two events 1812 children were consulted, 1090 in Middlesbrough and 722 in Redcar and Cleveland. The full results of the consultations were outlined at Appendix A (Redcar and Cleveland) and Appendix B (Middlesbrough) to the report.

**ORDERED** that:-

1. the consultation findings at Appendix A and Appendix B to the report be agreed.

### **MINUTES OF THE PUTTING PEOPLE FIRST BOARD HELD ON 5 MAY 2011**

Members inspected the minutes of the Putting People First Board held on:

- 5 May 2011.

**ORDERED** that:-

1. the minutes be noted.

**MINUTES OF THE STRATEGIC PERFORMANCE GROUP  
HELD ON 4 MAY 2011 AND 27 MAY 2011**

Members inspected the minutes of the Strategic Performance Group held on:

- 4 May 2011
- 27 May 2011

**ORDERED** that:-

1. the minutes be noted.