

## NOT PROTECTIVELY MARKED



**MEETING:** Strategic Performance Group  
**DATE:** Wednesday 4<sup>th</sup> May 2011  
**TIME:** 10:30 - 12:00  
**VENUE:** Media Briefing Centre, Police Headquarters

**RECORD OF MINUTES**

Meeting No: 04/2011

**MINUTES ARISING FROM THE OPEN SESSION  
(SUITABLE FOR EXTERNAL DISCLOSURE)**

Persons Present (Full Name, including Rank, Role &amp; Department)

Dave Pickard	Assistant Chief Constable (ACC) – Executive (Chair)
Derek Bonnard	Deputy Chief Constable (DCC) – Executive
Stewart Swinson	Detective Chief Superintendent – Head of Crime Operations
Mick Hartnack	Chief Superintendent – Head of Operational Performance Team (OPT)
Graeme Slaughter	Police Staff – Head of Corporate Planning & Governance (CP&G)
Glenn Gudgeon	Superintendent – District Commander – Hartlepool District
Darren Best	Superintendent – District Commander – Stockton District
Chris Sadler	Superintendent – District Commander – Redcar & Cleveland District
Ciaron Irvine	Superintendent – Head of Community Justice
Steve Ash	Superintendent – OPT
Ian Coates	Superintendent – Head of Specialist Operations & Communications (SO&C)
Martin Campbell	Superintendent – Head of Professional Standards Department (PSD)
Alastair Simpson	Detective Chief Inspector – Crime Manager – Middlesbrough District
Ian Bedford	Inspector – Force Crime & Incident Registrar – CP&G
Louise Drummond	Police Staff – Performance Manager – CP&G
Kate Rennie	Police Staff – Principal Analyst – Crime Operations
Noreen Jones	Police Staff – Media Officer – CP&G
Neville Cameron	Police Authority
Rachelle Kipling	Police Authority
Clive Pengilley	Delivery Director – Police Operational Services (POS) – Steria
Laura Lindridge	Support Services Clerk – Business Support Services – Steria (Minute Taker)

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Para. No.		Action
1	<b><u>APOLOGIES</u></b>	
1.1	<p>Apologies for absence were received from the following –</p> <p>Sean White            ACC – Executive Ann Hall                Assistant Chief Officer (ACO) – Executive Karen Ravenscroft    Superintendent – District Commander – Middlesbrough District Miranda Sykes        Police Staff – Media &amp; Marketing Manager – CP&amp;G Barry Coppinger      Police Authority Adam Hart              Delivery Director – Steria</p>	
2	<b><u>MINUTES OF OPEN SESSION OF PREVIOUS MEETING</u></b>	
2.1	<p>The minutes of the open session of the previous meeting dated 18<sup>th</sup> March 2011 were accepted as a true and accurate record.</p>	
3	<b><u>MATTERS ARISING FROM THE OPEN SESSION OF THE PREVIOUS MEETING</u></b>	
3.1	<p><u>(Item 3.2) Serious Acquisitive Crime</u> To be discussed under agenda item 4.</p>	
3.2	<p><u>(Item 4.1) Keeping You Safe</u> Louise Drummond noted that ‘Keeping You Safe’ has been incorporated into the Performance Pack. <b>Item Discharged</b></p>	<b>Discharged</b>
3.3	<p><u>(Item 6.2) Crimes Failing the 72 Hour Rule</u> Insp Bedford noted that the review of crimes failing the 72 Hour Rule is nearing completion. A full report should be available week commencing 9<sup>th</sup> May 2011. <b>Action</b> – Insp Bedford to bring report to the next meeting.</p>	<b>Insp Bedford</b>
3.4	<p><u>(Item 6.4) Victims Code of Practice (VCoP)</u> Issues in relation to VCoP performance on Stockton District have now been resolved. <b>Item Discharged</b></p>	<b>Discharged</b>
3.5	<p><u>(Item 9.1) Volume Call Data</u> Louise Drummond noted that data around queue and event management is now included in the Performance Pack. <b>Item Discharged</b></p>	<b>Discharged</b>

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4	<p><b><u>PERFORMANCE UPDATE</u></b></p>	
4.1	<p>Louise Drummond gave an overview of last years performance and an update in relation to what will be looked at by this group over the next year.</p>	
4.2	<p><b>Organised Crime Groups (OCGS)</b> – DCS Swinson recognised the inclusion of OCGs in the Performance as a positive step and asked what level of groups would be looked at. ACC Pickard advised that this will be a broad look across all OCGs and the level of activity with the main focus being on Level 4. DCS Swinson noted that that there will be some changes in the way OCGs are managed across the Force including the establishment of a Disruption Panel.</p>	
4.3	<p><b>Queue &amp; Event Management</b> – Clive Pengilley noted that he would like to speak to Louise Drummond outside of the meeting around data for queue and event management.</p>	
4.4	<p><b>Domestic Abuse</b> – Supt Sadler raised concerns around the measuring of domestic abuse incidents. Louise Drummond noted that 3 key indicators will be measured – incident volume, repeat rates and arrest rates. It was noted that the arrest rates around domestic abuse can be misleading. ACC Pickard highlighted that this is a starting point and will develop over time.</p>	
4.5	<p><b>2010/11 Performance</b> – ACC Pickard thanked members and partners for their achievements throughout the last year including being awarded Force of the Year at the Emergency Services Awards and being top of the Confidence tables.</p>	
4.6	<p><b>April 2011</b> – Detailed discussion will take place at the next SPG on 27<sup>th</sup> May 2011, ACC Pickard noted the following areas of concern which will need to be discussed –</p> <ul style="list-style-type: none"> <li>• Police Officer sickness – doubled since Christmas.</li> <li>• Anti Social Behaviour reduction – down 2% but target is 5%.</li> <li>• Sanction Detections rate – ‘M’ &amp; ‘S’ District did not achieve targets.</li> </ul>	

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5	<p><b><u>LOCAL PUBLIC CONFIDENCE SURVEY 2011-12</u></b></p>	
5.1	<p>Louise Drummond gave an update in relation to the Local Public Confidence Survey data.</p>	
5.2	<p>Louise Drummond noted that a full diagnostic report will be made available by the end of May 2011. Initial findings show that there does not seem to have been any significant changes in relation to comparison to the baseline.</p>	
5.3	<p>DCI Simpson asked whether ward level data is available. Louise Drummond noted that District level data is available and has been published on the Performance SharePoint site. Work will be undertaken in terms of ward level data. There was discussion around this. ACC Pickard asked Districts to review their Districts data to identify any disparities. <b>Action</b> – Districts to review their data.</p>	<b>Districts</b>
6	<p><b><u>FINANCIAL UPDATE</u></b></p>	
6.1	<p>It was noted that Claire Hinnigan will provide a financial update to this group on a bi-monthly basis.</p>	
7	<p><b><u>CRIMINAL JUSTICE DIRECTORATE MATTERS</u></b></p>	
7.1	<p>Supt Irvine presented this month's Gold Book.</p>	
7.2	<p>ACC Pickard highlighted the excellent performance around holding room waiting times however noted that although the number of prisoners has reduced from the same period last year the performance has dipped slightly. Supt Irvine noted that staff are managed according to demand. If the waiting room times become slightly higher i.e. 8 minutes 10 seconds as opposed to 8 minutes, this is such a margin that it cannot be identified.</p>	

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7.3	<p><u>Witness Attendance</u> Supt Irvine noted that there are issues in terms of witness attendance in Hartlepool District. It is clear the Officers are following the right processes and this is being looked into further. Supt Gudgeon noted that there could be a number of reasons for this including positioning of the Court entrance.</p> <p><b>11:00 – Supt Irvine left the meeting</b></p>	
8	<p><b><u>CRIME AND INCIDENT REGISTRAR MATTERS</u></b></p>	
8.1	<p><u>VCoP / NSIR Update</u> Insp Bedford gave an overview of VCoP and NCRS data.</p>	
8.2	<p><u>Crime &amp; Incident Recording</u> Insp Bedford presented a paper in relation to NSIR compliance.</p>	
8.2.1	<p>Insp Bedford advised that he has arranged inputs for the Control Room Supervisors, starting today. Supt Coates noted that there are a number of changes and developments within NSIR which means that Control Room Supervisors will require regular updates to keep themselves up to date.</p>	
8.2.2	<p>Supt Sadler noted that there is a balance to be made between face to face crime recording and phone calls made weeks after the incident. ACC Pickard stated that the issue lies with staff explaining the rationale behind their decision making.</p>	
8.2.3	<p>All recommendations were agreed from the report.</p>	
8.3	<p><u>Audit of Voided Crime</u> Insp Bedford gave an overview of the audit of voided crime from October to December 2010.</p>	

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8.3.1	Supt Best advised that Stockton District has been undertaking a different practise since September 2010 whereby a crime is not validated if it is felt that there has not been sufficient investigation, the crimes are voided whilst further work is carried out, with the majority of crimes that are voided are eventually being crimed. It was noted that this has been discussed at this forum in the past.	
8.3.2	DCI Simpson questioned 6 of the failed crimes in October 2010 for Middlesbrough District. Insp Bedford advised that he will look into this. <b>Action</b> – Insp Bedford to look into.	Insp Bedford
8.3.3	All recommendations were agreed from the report.	
8.4	<u>Audit of Rape &amp; Sexual Assaults</u> Insp Bedford gave an overview of the 2010/11 audit of rape and sexual assault.	
9	<b><u>OTHER THEFT</u></b>	
9.1	Supt Ash gave an overview of other theft, advising that this category comprises of mobile phone theft, pedal cycle theft, shoplifting and scrap metal theft, with the latter two being the most significant. It was noted that theft of scrap metal is most noticeably a problem for Stockton and Hartlepool Districts.	
9.2	Each of the Crime Managers has an action plan around scrap metal theft and shoplifting which is monitored centrally by the Other Theft Group on a bi-monthly basis. There are also Regional and National meetings in relation to scrap metal theft.	
9.3	Supt Ash advised that as part of his role he will be scanning the environment in terms of best practise. He also gave an update in terms of Operation Hansel, which is a regional operation focused on the A690 and will take place on Friday 6 <sup>th</sup> May 2011.	

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9.4	Supt Best highlighted an issue with terminology in that this should be noted as valuable metal theft and not scrap metal theft.	
9.5	Supt Sadler noted that Redcar & Cleveland do have a problem with metal theft although it does not form a major part of the 'other theft' category. Items such as metal garden benches and tools etc which are stolen are shown under different categories such as allotment burglaries. There have also been some near fatalities connected to cable theft.	
8.6	Supt Gudgeon noted that Hartlepool have a particular issue due to there being 3 scrap yards in the area. It was noted that there has been a Partnership Working Group established. It has become clear that the Local Authority have significant powers around opening times and storage etc.	
8.7	Supt Sadler questioned whether it would be worthwhile to invite external partners such as Chorus, NTL, and Virgin etc to the Other Theft Group. DCI Simpson noted that partners have attended on an ad-hoc basis as necessary.	
10	<b><u>ASSAULT WITHOUT INJURY</u></b>	
10.1	Supt Coates gave an overview of 'assault without injury' advised that there was a downward trend until January 2011 following which there has been an increase. The OPT have carried out an in-study into this.	
10.2	It was noted that Cleveland Police record the highest number of domestic abuse related assaults without injury in the country. In order to lower the levels of assault without injury in line with other Forces it is necessary to deal with domestic abuse more intelligently, bearing in mind that there is already a robust process in place which works well. There was lengthy discussion around dealing with domestic abuse incidents without injury.	
10.3	C/Supt Hartnack noted that the 40% of assault without injury which is not accounted for by domestic abuse or the night time economy consists of assaults arising from shoplifting offences, spontaneous incidents involving children and road rage.	

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10.4	DCC Bonnard noted that historically a positive outcome from a domestic incident was an arrest, regardless of whether this leads to a sanction in the future. ACC Pickard recognised this but highlighted that there may be instances where arrest is not the ideal response. It was noted that the OPT report will be submitted to the Executive for discussion then sent out for consultation.	
10.5	ACC Pickard stressed that no decisions have been made as yet and this is the start of the consultation process. It was also highlighted that changes will only be made to the process if they will improve service to the victim. Changes will not be made if it is felt that they will detriment the victim in any way.	
10.6	Supt Gudgeon noted that Hartlepool District have been undertaking repeat visits to victims of assault without injury in conjunction with Harbour, the results of which are due to be evaluated. It was anticipated that there would be a significant increase in reporting of assault without injury however this does not seem to have been the case.	
10.7	C/Supt Hartnack noted that the work carried out by OPT uncovered an issue in relation to completion of risk assessment forms along with some other process issues.	
10.8	DCS Swinson advised that recent legislation around Domestic Homicide Reviews must be factored into discussions. This was recognised.	
11	<b><u>ANY OTHER BUSINESS</u></b>	
11.1	There were no items raised for discussion.	
12	<b><u>TIME AND DATE OF NEXT MEETING</u></b>	
12.1	The next meeting will be held on Friday 27 <sup>th</sup> May 2011 at 10am in the Media Briefing Centre, Police Headquarters.	

**RESTRICTED**  
**MINUTES ARISING FROM THE CLOSED SESSION**  
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Persons Present (Full Name, including Rank, Role & Department)

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