

OPERATIONAL POLICING PANEL

A meeting of the Operational Policing Panel was held on Thursday 24 March 2011 commencing at 10.00 am in the Police Authority Members Room at Police Headquarters.

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| PRESENT | Councillor Barry Coppinger (Chair), Mr Chris Coombs (Vice Chair), Miss Pam Andrews-Mawer, Mayor Stuart Drummond, Mr Geoff Fell, Mr Aslam Hanif, Mr Peter Race MBE (ex officio) and Councillor Carl Richardson. |
| ADDITIONAL ATTENDEES | Mr Ted Cox JP and Councillor Ron Lowes. |
| OFFICIALS | Mrs Sarah Wilson, Mr John Bage and Miss Rachelle Kipling (CE). Assistant Chief Constable Sean White and Miss Kate Rowntree (CC). |

APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillor Dave McLuckie (ex officio), Councillor Hazel Pearson OBE and Assistant Chief Constable Dave Pickard.

DECLARATIONS OF INTERESTS

There were no declarations of interests.

MINUTES OF THE PREVIOUS MEETING HELD ON 26 JANUARY 2011

The minutes of the previous meeting were accepted as a true and accurate record.

OUTSTANDING RECOMMENDATIONS

ORDERED that:-

1. the outstanding recommendations be noted and updated.

FORCE PERFORMANCE REPORT (APRIL 2010 – JANUARY 2011)

The Assistant Chief Constable (Territorial Operations) presented the report to Members on Force performance against the 2010/11 Policing Plan Priority, for the period April 2010 to January 2011.

Progress against the Policing Plan Priority was monitored using the Priority Indicator Set. The Priority Indicator Set provided a suite of key performance measures (i.e. 'a performance dashboard'), which aimed to reflect outcome performance in relation to the local policing priority and the Chief Constable's vision of Putting People First.

Members were informed that for 2010/11, there were 18 performance measures within the Priority Indicator Set. Of these currently, 11 were green and 7 were red.

However, Members were informed that public confidence remained high. Cleveland Police remained one of the highest performing Forces in the country (currently in 3rd position).

Members were also made aware that overall sanction detection rates remained stable. The annual target for 2010/11 was to maintain a level of at least 37%. Year to date figures showed the detection rate currently stood at 39.8%, slightly above the detection rate achieved at the same time last year.

Members queried if it was possible to put a monetary value to each crime.

The Assistant Chief Constable (Territorial Operations) informed Members that the Home Office had carried out something similar in the past but just in relation to burglary.

The Chair queried if it could be possible to have a cost breakdown of criminal damage.

The Assistant Chief Constable informed that this would be examined.

**Assistant Chief
Constable (TO)**

ORDERED that:-

1. the Force performance against targets be noted.

ANTI-SOCIAL BEHAVIOUR UPDATE

The Assistant Chief Constable (Territorial Operations) presented the report to update Members on the progress of the anti-social behaviour (ASB) improvement plan.

Members were reminded that in the spring of 2010 Her Majesty's Inspectorate of Constabulary (HMIC) carried out a review of anti-social behaviour in England & Wales. In June 2010, HMIC conducted an inspection of Cleveland Police focusing on how the Force tackled anti-social behaviour incidents.

Nationally, individual Force inspection reports were supported by an HMIC Anti-Social Behaviour Summary Inspection Report, this outlined 'what works' and 'what does not work' in tackling anti-social behaviour. The local and summary inspection reports were further supported with the publication of HMIC 'Anti-Social Behaviour: Stop the Rot' report.

Members were informed that the Force undertook an analysis of the reports, comparing current practice within Cleveland Police, emerging findings from the reports and developed an ASB action plan. A copy of the action plan was attached at Appendix A to the report.

Members were reminded that two Members within the Authority were fully involved in the production and development of the ASB action plan.

Members queried as to whether a computer system would be able to identify repeat victims of ASB.

The Assistant Chief Constable (Territorial Operations) informed Members that IIZUKA, a Citizen Service Management system will be able to link back to victims.

Members asked if a presentation in relation to the IIZUKA system would be possible once it is up and running.

The Assistant Chief Constable agreed for a presentation to be arranged.

**Assistant Chief
Constable (TO)**

Members sought assurance in regards to ASB budgets possibly being cut within Local Authorities and if any plans had been put in place around this.

The Assistant Chief Constable (Territorial Operations) informed Members that District Commanders had been asked to work closely with Local Authorities to provide strategies which could combat future ASB.

ORDERED that:-

1. a presentation be held once the IIZUKA system is up and running be agreed.
2. the content of the report be noted.

FORCE PERFORMANCE TARGETS FOR 2011/12

The Assistant Chief Constable (Territorial Operations) informed Members that this report was to provide an update in relation to the Force target setting process and to present to Members for approval, the Force target recommendations for 2011/12 as proposed by the Force Executive.

Members of the Police Authority had been heavily involved in all stages of the target setting process.

Historically the Force's target setting process had been delivered around the central concept of a Priority Indicator Set. The Force Executive had identified a 'priority indicator set' against which performance targets were proposed for the coming year. This reduced suite of performance indicators will be used to measure high level strategic outcomes and delivery of the local policing priorities for 2011/12 and the Chief Constables vision of Putting People First.

Members sought assurance in relation to the affect of Regulations such as A19 being imposed on Officers and Staff.

The Assistant Chief Constable (Territorial Operations) reminded Members that the implications of Regulations such as A19 will affect over 200 Police Officers. It is understood that this will create pressures across the whole of the Force and that there would be a loss of experienced Officers.

The Chair reminded Members that Cleveland Police had never been as popular with local residents and that satisfaction levels remained high.

ORDERED that:-

1. the proposed target recommendations for 2011/12 be approved.
2. the context within which the target recommendations are made be noted.

NEIGHBOURHOOD POLICING UPDATE

The Assistant Chief Constable (Territorial Operations) presented this report to update Members on the continued progress of Neighbourhood Policing.

Members were informed that the Force had dedicated 12 Inspectors, 38 Police Sergeants and 148 Police Constables to Neighbourhood Policing. The future financial constraints placed on the Force, had necessitated a re-structuring of PSCO staffing levels to 176. This process ensured that PCSOs remained a key component in supporting Neighbourhood Policing within local communities.

Neighbourhood Policing continued to provide effective community engagement, joint agency problem solving and collaboration to address local problems. A number of Neighbourhood initiatives had featured as 'good news' stories within the local media. The value of combined support to Neighbourhood Policing is evidenced in continued public confidence; the British Crime Survey indicates the Force was now the 3rd highest in the country, whilst the Local Public Confidence Survey reported that 89.5% of residents had confidence in Cleveland Police.

Members commented on the introduction of probationary officers to a mandatory attachment in Neighbourhood Policing to support the delivery of Neighbourhood and Force objectives.

The Assistant Chief Constable (Territorial Operations) informed Members that Officers within the first two years of their probationary service will spend 2-3 months of their time in Neighbourhood Policing.

ORDERED that:-

1. the contents of the report be noted.

2011/12 LOCAL POLICING SUMMARY

The Assistant Chief Constable (Territorial Operations) presented the report to Members in order to approve the final drafts of the 2011/12 Local Policing Summary. An example summary was attached at Appendix A to the report.

The Serious Organised Crime and Police Act 2005 set out the requirement for Police Authorities to prepare local policing information.

Members were informed that the 2011/12 Local Policing Summaries would be distributed to households in the six weeks following delivery to the distribution company on 3rd May 2011.

Members queried as to what the overall cost of production and distribution was for this document.

Members commented on the Police Headquarters information within the Policing Summaries and requested that it be made more explicit that the proposed new Headquarters will be neutral in cost.

**Consultation and
Performance
Officer**

ORDERED that:-

1. the production and distribution cost of the Policing Summaries be forwarded to Members be agree.
2. the neutral cost in relation to the New Police HQ be made more explicit within the Policing Summaries be agreed.
3. the template for the Local Policing Summaries as attached to the report be agreed.

OPERATION TORNADO CONSULTATION

The Consultation and Performance Officer presented the report to Members to inform them of consultation sessions held as part of Operation Tornado.

From 31st January 2011 Cleveland Police ran an Operation Sabre initiative entitled Operation Tornado. This involved a variety of activities, from drug raids to street cleaning.

Members were informed that Cleveland Police Authority took part in two public engagement activities in Stockton, at Teesside Park in Thornaby, Low Grange Shops and Tesco at Billingham.

The Consultation and Performance Officer informed Members that in total 184 people completed questionnaires, 101 at Teesside Park and 83 at Billingham.

Members were informed that respondents were supportive towards their local Police, with many stating that they had

regularly seen their local teams and know how to contact them.

ORDERED that:-

1. the contents of the report be noted.

STAKEHOLDER EVENT SPEED DATING RESULTS

The Consultation and Performance Officer presented the report to inform Members of the results of the speed dating session held at the Police Authority Stakeholder Event 2010/2011.

Members were reminded that during the summer of 2010, Cleveland Police Authority held a series of consultation road shows at public events. The aim of the events were to seek the public's views regarding future budgets. Participants were given £100 of imitation money and asked to allocate it amongst five categories of policing. These were:

- Roads Policing
- Investigating Local Crime
- Responding to 999 calls
- Serious and Organised Crime
- Neighbourhood Policing

At the Cleveland Police Authority Stakeholder Event held on 4th February 2011 a similar exercise was conducted with Partner agencies. Partners were given £100 of imitation money with three additional categories added:

- Vulnerability Unit
- Air Support
- Counter Terrorism

The Consultation and Performance Officer informed Members that the results received from partners were considerably different to those obtained from the general public at the summer road shows.

Members queried as to whether there were any plans to share the results of the exercises and the Voicebox Videos.

The Chair responded by commenting on the usefulness of sharing the information with partner agencies.

ORDERED that:-

1. the sharing of consultation exercise results and Voicebox videos be agreed.
2. the contents of the report be noted.

PARTNERSHIP STRATEGY AND CODE OF PRACTICE

The Consultation and Performance Officer informed Members that the purpose of the report was for Members to consider the Partnership Strategy and Code of Practice attached at

Appendix A to the report.

Members were informed that partnerships play an important role in service delivery. The Police Authority is committed to strengthening the governance arrangements and strategic direction for existing and future partnerships entered into by the Authority.

ORDERED that: -

1. the attached Partnership Strategy and Code of Practice at Appendix A to the report be agreed.

MINUTES OF THE STRATEGIC PERFORMANCE GROUP

Members inspected the minutes of the Strategic Performance Group meetings held on:

- 28 January 2011
- 25 February 2011

Members sought assurance in relation to any possible appeals procedure relating to Regulation A19.

Members were assured that a degree of pragmatism had been applied to the situation and that a fair and transparent process was in place.

ORDERED that:-

1. the minutes of the above meetings be noted.

MINUTES OF THE PUTTING PEOPLE FIRST BOARD

Members inspected the minutes of the Putting People First Board held on:

- 2 February 2011

ORDERED that:-

1. the minutes of the above meeting be noted.

ANY OTHER BUSINESS

The Chair reminded Members that the Neighbourhood Policing Awards were launched on Monday 21 March 2011.

EXCLUSION OF THE PRESS AND PUBLIC

ORDER that pursuant to the Local Government Act 1972 the press and public be excluded from the meeting under Paragraph 7 of Part 1 of Schedule 12A to the Act.

PROTECTIVE SERVICES UPDATE

The Assistant Chief Constable (Territorial Operations) presented Members with an update in relation to Protective Services.

Following recent inspections by HMIC the Force was assessed as 'meets the standards' in relation to Serious Organised Crime and Major Crime.

ORDERED that:-

1. the contents of the report be noted.