

OPERATIONAL POLICING PANEL

A meeting of the Operational Policing Panel was held on Thursday 29 September 2011 commencing at 10.00 am in the Police Authority Members Room at Police Headquarters.

PRESENT	Councillor Barry Coppinger (Chair), Mr Chris Coombs (Vice Chair), Councillor Chris Abbott, Miss Pam Andrews-Mawer, Mr Geoff Fell, Councillor Terry Laing and Mr Peter Hadfield.
ADDITIONAL ATTENDEES	Mayor Stuart Drummond and Councillor Ron Lowes.
OFFICIALS	Mrs Sarah Wilson and Miss Rachelle Kipling (CE). Mr Sean White, Mr Adrian Roberts and Miss Kate Rowntree (CC).

APOLOGIES FOR ABSENCE

Apologies for absence were received from Mr Peter Race MBE (ex officio) and Councillor Carl Richardson.

DECLARATIONS OF INTERESTS

There were no declarations of interests.

MINUTES OF THE PREVIOUS MEETING HELD ON 21 JULY 2011

The minutes of the previous meeting were accepted as a true and accurate record.

OUTSTANDING RECOMMENDATIONS

ORDERED that: -

1. the outstanding recommendations be noted and updated.

FORCE PERFORMANCE REPORT – APRIL TO AUGUST 2011

The Temporary Assistant Chief Constable presented the report to update Members on Force Performance against the 2011/12 Policing Plan Priority.

Members learnt that progress against the Policing Plan Priority was monitored using the Priority Indicator Set. The Priority Indicator Set provided a suite of key performance measures (i.e. 'a performance dashboard'), which aimed to reflect outcome performance in relation to the local policing priority and the Chief Constables vision of Putting People First.

Members were informed that for 2011/12, there were 9 key performance indicators (KPI's) within the Priority Indicator Set, each with an associated performance target. Performance data

was currently available in relation to 8 out of the 9 KPI's. Current Performance against the KPI's were detailed with targets achieved in 7 areas (green), improvements were required to be made in 1 (amber), and 1 was yet to be assessed.

In regards to reductions in volume crime, the Chairman asked if the Commercial Sector were attempting to make an effort with initiatives such as Town Centre Schemes etc.

The Temporary Assistant Chief Constable informed Members that the Community Safety Partnerships were playing a part, work with the Commercial Sector had improved and progress was strengthening, although impediments were national regulations and not local.

Members queried whether the economic climate played a part in the increase in the 'other theft' category.

The Temporary Assistant Chief Constable informed Members that there was more to it than the economy and the focus was on dealing with this.

Members sought assurance as to the volume of call backs made and the use of feedback to the victims, as well as to the Force.

The Assistant Chief Constable (Crime Operations) informed Members that a proposal had been received from Steria with ways to modify the call backs.

It was agreed that a report be brought to a future meeting outlining refinements made to the call back process.

ACC (Territorial Operations)

Members commented on the exceptional low levels of volume crime in December 2010 and January 2011, believed to have been contributed to by the abnormal weather conditions, and asked if the Government would acknowledge this over what will be a challenging six months compared to the same period last year, with many forces likely to be in the same predicament.

The Temporary Assistant Chief Constable assured Members that benchmarking would be undertaken against other Forces.

ORDERED that:-

1. the Force Performance against targets be noted;
2. a report be brought to a future meeting regarding call backs be agreed.

CLEVELAND & DURHAM SPECIALIST OPERATIONS UNIT REPORT

ORDERED that:-

1. this report be withdrawn and taken to a future meeting of this panel be agreed.

YOUNG PERSONS LOCAL POLICING SUMMARY LAUNCH 2011

The Consultation and Performance Officer presented the report to Members which outlined Cleveland Police Authority's approach to participation and engagement with young people in the Cleveland Police area. The overall aim of this work was to:

- Communicate Cleveland Police Authority's Local Policing Plan Summary to young people aged 11-19, living in the area.
- Deliver some of the key messages within the plan to young people and obtain their views on policing priorities for 2012-2013.

The Serious and Organised Police Act 2005 introduced the requirement on Police Authorities to produce and distribute a local policing summary to all council tax paying households in the area. The summaries were seen as a good means of communicating with the public to get across some key messages about the force and its planned activities.

The Police Authority (Community Engagement and Membership) Regulations 2010 which came into force on 17 March 2010 stated that making arrangements for obtaining the views of people in the police area, the Police Authority has particular regard for people who are under 21.

Members were reminded that this was the fifth year that Cleveland Police Authority had worked with groups of young people from each of the four policing districts to produce district versions of the summary, specifically for 11-19 year olds.

52,000 copies of the leaflets were produced for distribution to young people aged 11-19 in education in the Cleveland Police area.

The final documents were presented by young people to Cleveland Police Authority and representatives of the Force at a launch event at Ladgate Lane on 12 September 2011.

Members pointed out that the Helen Britton House awareness raising campaign was not included on the Stockton Summary and asked if there was a reason for this.

The Consultation and Performance Officer informed Members

that the young people designed the layout and content of the 'youth proofed' leaflet and this is something that they did not chose to include.

The Chair added that this project is excellent value for money for youth engagement and reminded Members that it had received national acclaim.

ORDERED that:-

1. the contents of the report be noted.

CLEVELAND POLICE AUTHORITY SUMMER ROADSHOW CONSULTATION RESULTS 2011

The Consultation and Performance Officer presented the report to inform Members of the recent consultation exercises carried out to ascertain the public's priorities and views regarding anti-social behaviour.

Members were informed that the consultation used three distinct methods:

- Members of the public were given ten imitation Police Officers and asked to allocate them amongst eight categories of anti-social behaviour;
- Members of the public were asked to complete a questionnaire focusing on their priorities and views regarding anti-social behaviour and;
- Members of the public who engaged in the above activities and had much to say about anti-social behaviour, were invited to give their views on camera in the Safe in Tees Valley Voicebox Vehicle.

In all 713 people took part in the police allocation exercise, 326 people completed the questionnaires and 13 gave an interview in the Voicebox.

ORDERED that: -

1. the content of the report, when setting and approving the local policing priorities for 2012-2013 be noted.

END OF YEAR POLICE AUTHORITY CONSULTATION REPORT

The Consultation and Performance Officer presented the report to present the findings of consultation activities undertaken by Cleveland Police Authority, Cleveland Police and partner agencies from September 2010 to August 2011.

Members were informed that the joint Force and Authority Local Public Confidence Survey was introduced in October 2009, and replaced the previous Neighbourhood Survey. The

survey was conducted via telephone interview by an independent research company. Interviews were conducted on a rolling basis, with 2400 undertaken per year.

Demographic data on age, gender and ethnicity was collected, which enabled the Force and Authority to determine if certain sectors of the population were under represented in the survey results. If this was found to be the case then additional consultation activities were organised with under represented groups. If the results indicated that a particular issue was a concern in an area then an additional consultation was arranged in this area to explore the issue in greater depth.

Members were informed that key consultation findings were attached at Appendix 1 to the report.

The Consultation & Performance Officer informed Members that the Police Act 1996, as amended by the Police and Justice Act 2006, stipulated that the Force and Authority will produce an annual, rolling three year Policing Plan which will be informed by the consultation activities.

Members raised a question in regards to the number of hits the Force and Authority website receives and what pages are viewed most.

The Consultation and Performance Officer informed Members that this information was available and could be provided.

ORDERED that:-

1. cognisance be taken of the consultation findings at Appendix 1 to the report, to assist in setting the local policing priorities for 2011 – 2012, be agreed.

MINUTES OF THE STRATEGIC PERFORMANCE GROUP

Members inspected the minutes of the Strategic Performance Group meetings held on:

- 24 June 2011
- 29 July 2011

Members raised a question in relation to the number of 'no crimes' and asked what this meant.

The Assistant Chief Constable (Crime Operations) informed Members that a 'no crime' was basically a crime that was falsely alleged, carried out in another Force area or which had already been recorded.

ORDERED that:-

1. the minutes of the above meetings be noted.

MINUTES OF THE PUTTING PEOPLE FIRST BOARD

Members inspected the minutes of the Putting People First Board meeting held on:

- 12 July 2011

ORDERED that:-

1. the minutes of the above meeting be noted.