

## **OPERATIONAL POLICING PANEL**

A meeting of the Operational Policing Panel was held on Thursday 18 March 2010 commencing at 10.00 am in the Members Conference Room at Police Headquarters.

PRESENT	Councillor Barry Coppinger (Chair), Miss Pam Andrews-Mawer, Councillor Victor Tumilty, Mr Peter Race MBE (ex officio) and Mr Geoff Fell.
ADDITIONAL ATTENDEES	Mr Ted Cox JP and Councillor Ron Lowes.
OFFICIALS	Mrs Joanne Hodgkinson and Mr John Bage (CE) Mr Sean White, Mr Dave Pickard and Miss Kate Rowntree (CC).

### **APOLOGIES FOR ABSENCE**

Apologies for absence were received from, Councillor Dave McLuckie (ex officio), Councillor Steve Wallace (Vice Chair) and Mr Chris Coombs.

### **WELCOME**

The Chair on behalf of Members welcomed Mr Geoff Fell to the meeting.

### **DECLARATIONS OF INTERESTS**

There were no declarations of interests.

### **MINUTES OF THE MEETING HELD 22 JANUARY 2010**

The minutes of the previous meeting were held as a true record.

### **OUTSTANDING RECOMMENDATIONS**

**ORDERED** that:-

1. the outstanding recommendations be noted.

### **PARTNERSHIP STRATEGY & CODE OF PRACTICE**

The Strategy Manager presented the report to Members on Partnership Strategy & Code of Practice.

Members were informed that the Police Authority is committed to strengthening the governance arrangements and strategic direction for existing and future partnerships entered into by the Authority.

The Strategy Manager informed Members the Partnership Strategy and Code of Practice should promote our vision of developing communities where people and businesses are allowed to develop and prosper, free from crime and the fear of crime, by improving the effectiveness of partnership

arrangements.

**ORDERED that:**

1. the attached Partnership Strategy and Code of Practice at Appendix A to the report be agreed.

**FORCE PERFORMANCE REPORT (APRIL 2009 – JANUARY 2010)**

The Assistant Chief Constable Territorial presented the report to Members on Force performance to January 2010.

Members were informed that progress against the Policing Plan Priority was monitored using the Priority Indicator Set. The Priority Indicator Set provided a suite of performance measures (i.e. 'a performance dashboard'), which aimed to reflect outcome performance in relation to the local policing priority and the Chief Constables vision of Putting People First.

For 2009-10, there are 18 performance measures within the Priority Indicator Set. Of these 11 are green, 3 are amber and 4 are red.

The Assistant Chief Constable Territorial informed Members that the Force had made good progress in relation to the delivery of the 2009-10 Policing Plan Priority. The Force continued to achieve high levels of public confidence and satisfaction, reduce crime significantly and increase detections, whilst improving the level of sickness absence amongst officers and staff.

Members sought assurance regarding any incidents of dangerous Anti-Social Behaviour (ASB) in the Authority area.

The Assistant Chief Constable Territorial informed Members that there were no dangerous cases of ASB, as recently reported in the national press, occurring in the Authority area. He assured Members that the Neighbourhood Police Teams (NHP) were fully attuned to their particular areas. Officers work closely with partner agencies and ASB targets are being met. Further long term ASB targets need to be clarified and agreed.

**ORDERED that:**

1. the report be noted.

**ANTI-SOCIAL BEHAVIOUR UPDATE**

The Assistant Chief Constable Territorial informed Members that the purpose of the report was to provide Members with an overview of current anti-social behaviour (ASB) initiatives.

Members were informed that ASB is any activity that impacts on other people in a negative way. Anti-social behaviour included a variety of behaviours covering a whole range of selfish and unacceptable activities that can blight the quality of life within communities.

Incidents reported to the Force are assigned to categories including: abandoned vehicles; animal problems; hoax calls; rowdy and nuisance neighbours; environmental damage, and rowdy and inconsiderate behaviour. The full list of categories is attached at Appendix 1 to the report.

The Assistant Chief Constable Territorial confirmed to Members that Anti-Social Behaviour is a key concern to local communities and a continued focus will be maintained. A holistic and partnership approach is required to ensure long term solutions are found to local problems.

Members were informed that for next year the Force are to mainly concentrate their ASB priorities on Rowdy/Nuisance Behaviour – Neighbours, Rowdy or Inconsiderate Behaviour (inc solvent misuse), Street Drinking.

Members queried whether the Force kept information relating to constant / repetitive complaints of ASB.

The Assistant Chief Constable Territorial confirmed that the Force did keep such information on multiple / repeat areas of ASB. This information is passed to Communication Officers and NHP / PCSO Teams for their intelligence.

Members sought clarification as to how the Force responds to repeat / multiple calls of ASB.

Members were informed that the Force have a wide range of sophisticated systems and devices available to them to pass information to Officers when incidents of ASB are flagged up. Members were informed of these.

Members queried when reporting incidents of ASB, are incidents recorded in multiples or are they recorded separately.

The Assistant Chief Constable Territorial informed Members that all individual reports are recorded separately.

**ORDERED that:**

1. the report be noted.

**PROPOSED PERFORMANCE TARGETS 2010/11**

The Assistant Chief Constable Territorial informed Members that the purpose of the report was to provide an update in relation to the Force target setting process and to present to Police Authority Members the Force target recommendations

for 2010-11.

Members were informed that the Force Executive had identified a 'priority indicator set' which consisted of a suite of key performance measures in relation to the local policing priorities for 2010-11 and the Chief Constable's vision of Putting People First. Appendix 1 to the report provided a detailed summary.

The Assistant Chief Constable Territorial informed Members that a proposed overall crime reduction target of 5% for 2010-11 is proposed and is very ambitious considering the reductions in crime achieved over the past five years.

Members sought clarification as to how many fewer victims of crime this would equate to and whether it was possible to have an actual proposed figure as opposed to a suggested percentage figure.

The Assistant Chief Constable Territorial informed Members that figures would be available, but until the year end figures are not finalised and no detail projections can be offered. These will be forthcoming.

Members noted that the proposals had been compiled following consultation and negotiation with key stakeholders, and sought details and clarification of the process.

The Assistant Chief Constable Territorial informed Members that he would provide Members with details of the consultation process undertaken.

**ACC Territorial**

Members queried the performance indicator set for Serious Violent Crime and requested further information regarding the setting of an actual numerical figure as a target.

The Assistant Chief Constable Territorial informed Members that this would be made available.

**ORDERED that:**

1. the report be noted.
2. the proposed targets for 2010-11 at Appendix 1 to the report be agreed.

**POLICING PLEDGE UPDATE**

The Assistant Chief Constable Territorial informed Members that the purpose of the report was to update Members on progress in implementing the Policing Pledge.

Members were informed that the Pledge is the police service's commitment to the public and sets out minimum standards of service that can be expected to be received.

The Force's Operational Performance Team (OPT) had been

tasked to prepare an action plan to ensure that the Force delivered the Pledge commitments. The action plan was first presented to the Citizen Focus Board for consideration on 15<sup>th</sup> December 2009.

Members were informed that there are a number of areas of overlap between the National Quality of Service Commitment (NQoS) and the Policing Pledge. In order to ensure a consistent approach, both will continue to be monitored and delivered by the Citizen Focus Project Board and reported to Members.

**ORDERED that:**

1. the report be noted.

**CUSTODY PERFORMANCE REPORT 2009**

The Assistant Chief Constable Crime informed Members that the report was to provide Members with an appraisal of the performance of the Custody Support Services Contract over the Financial year 2009/10, to assure Members that the contract is robustly managed by Cleveland Police and to assure Members that the contract still offers 'value for money', performs to, and above the contracted requirements and meets the needs of the Force.

Members were informed that throughout 2009/10 Reliance reported on the performance of the Custody Contract every month to a Contract Performance Board. There are 10 Key Performance Indicators (KPI's) within the contract that must be reported on monthly. These KPI's are linked to the contract price and failure to perform to the required standard would result in penalties.

The Assistant Chief Constable Crime informed Members that the contract continued to deliver efficiency savings for the Authority. Value for money had been achieved by the continued use of this contract. The contract had been recognised nationally for delivering business benefits.

Members sought clarification on the current provision of property services delivered by the contractor.

The Assistant Chief Constable informed Members that the systems and methodology of managing property services had now been embedded and now delivers an efficient and effective service.

Members queried how getting value for money from the service provision was assessed.

Members were informed that there are a number of areas to assess such. These included the measurement of efficiency savings in areas such as the reductions in waiting times in holding room areas, reductions in un-answered bail and bail management and the monthly performance monitoring to the

Contract Performance Board.

**ORDERED that:**

1. the report be noted.

**LOCAL PUBLIC CONFIDENCE SURVEY**

The Assistant Chief Constable Territorial informed Members that the report was to present to the Police Authority the baseline findings from the Local Public Confidence Survey.

Members were reminded that the Local Public Confidence (LPC) Survey was introduced in October 2009 to replace the previous Force Quality of Life, and Neighbourhood Surveys. It is commissioned jointly by both the Force and the Authority.

The survey is conducted on a monthly basis by an independent market research company. The aim of the survey is to measure public confidence and to understand the factors that influence it. Between October 2009 and January 2010 a total of 2,400 interviews were completed across the Authority area.

The Assistant Chief Constable Territorial informed Members that the results of the Local Public Confidence survey will help deliver the local policing priority; 'to enhance public confidence in Cleveland Police', and will assist to achieve the Chief Constable's vision of Putting People First.

**ORDERED that:**

1. the report be noted.

**NEIGHBOURHOOD POLICING UPDATE**

The Assistant Chief Constable Territorial informed Members that the purpose of the report was to update Members on the progress of implementation of Neighbourhood Policing (NHP).

Members were informed that the Force's approach to Neighbourhood Policing is based on the Chief Constable's Ward based model of a named police constable per neighbourhood. In addition, each neighbourhood had a minimum of one PCSO working alongside the Constable.

The Force recognised the clear benefits of disseminating good practice across the four policing districts and 88 Wards of Cleveland Police in respect of strong and effective neighbourhood and partnership policing. This is achieved in a consistent and coherent way.

Members were informed that the Force continued to build upon the experience and identification of effective practice in embedding Neighbourhood Policing. Surveys continued to indicate public support for Neighbourhood Policing and recognise the increase in visible patrols and improved service. The Force continued to reduce crime rates whilst embedding

Neighbourhood Policing.

The Chair welcomed the update and informed Members of a current initiative to introduce a Neighbourhood Police Award Scheme.

Members queried the possible introduction of new police recruits into NHP Teams.

The Assistant Chief Constable Territorial informed Members that following a recent review, it was found that there needs to be a structural introduction of Officers into NHP Teams. It was found that Officers require a degree of grounding (approx 2 years) prior to their introduction.

The Chair informed Members that it was important that the correct balance of Police Officers into Neighbourhood Policing was achieved as public confidence is directly linked to such policing activities.

**ORDERED that:**

- 1 the report be noted.
2. support for the Neighbourhood Policing Awards be agreed.

**2010 - 2013 POLICING PLAN**

The Assistant Chief Constable Territorial informed Members that the purpose of the report was to present Members with the final draft 2010-13 Policing Plan, and to inform Members of the work carried out in compiling the Plan.

Members were informed that the final content of the Plan must be approved by the Police Authority before 31<sup>st</sup> March 2010 subject to any minor updates and amendments. The Plan does not have to be published by that date, however publication must be completed by 30<sup>th</sup> June 2010.

The Assistant Chief Constable Territorial informed that the preparation of the policing plan, including policing priorities and performance targets, delivered a structured approach to identifying key strategic objectives and driving the prioritisation of resource in the delivery of the Chief Constable's vision of Putting People First.

**ORDERED that:**

1. the final draft of the 2010-13 Policing Plan, subject to the preparation of the Value for Money Statement, agreement of the performance targets, and the 2009/10 outturn results be agreed.

## **2010-11 LOCAL POLICING SUMMARY**

Members were informed that the Serious Organised Crime and Police Act 2005 sets out the requirement for Police Authorities to prepare local policing information.

The local policing summary provided an important link to the Community Engagement strand of the Government's Police Reform Programme. The report had been prepared to give background information regarding the production of the 2010-11 Local Policing Summary and requested delegated authority to the Chair and Vice Chair of the Operational Policing Panel to sign off the final version of the summary prior to printing and distribution, to enable the earlier publication timetable to be met.

The Assistant Chief Constable Territorial informed Members that the local policing summary should be prepared as soon as possible after the end of each financial year. The minimum requirement is to produce a Force level local policing summary. The Home Office and best practice suggest that summaries should be prepared at a more local level.

Members were informed that the production of the local policing summary highlighted some of the policing activities and areas of interest for the public. It supported the implementation and development of our citizen focus activities and helps to drive forward the vision of the Force and Authority.

The Assistant Chief Constable Territorial informed Members that there is a need to provide greater and more specific information to local communities. This will be done by providing specific information to communities as detailed in Appendix 1 to the report.

Members queried whether the information to be provided could be linked to localised Anti Social Behaviour Teams.

The Assistant Chief Constable informed Members that this would be done. In addition the Strategy Manager informed Members that Police Authority Members were to be identified as 'champions' for particular area's, and these details would be circulated via e-mail and Web addresses to the public.

## **EXCLUSION OF THE PRESS AND PUBLIC**

**ORDERED that** pursuant to the Local Government Act 1972 the press and public be excluded from the meeting under Paragraph 7 of Part 1 of Schedule 12A to the Act.

## **PROTECTIVE SERVICES UPDATES**

The Assistant Chief Constable Crime Operations provided an update to Members on the current position on Protective Services.

The Chair and Members welcomed the update and sought clarification as to whether a further update on PREVENT would be brought to a future meeting of the Panel.

Members were informed that this would be carried out.

**ORDERED that:**

1. the report be noted.

**EXCLUSION OF THE PRESS AND PUBLIC**

**ORDERED that** pursuant to the Local Government Act 1972 the press and public be excluded from the meeting under Paragraph 3 of Part 1 of Schedule 12A to the Act.

**MINUTES OF THE CITIZEN FOCUS POLICING BOARD MEETINGS**

The Chair presented to Members the minutes of the Citizen Focus Policing Board for the meetings held:

- 12 January 2010
- 9 February 2010
- 4 March 2010

Members were informed that the rationale behind presenting this information was to ensure Members were fully updated with all aspects of Neighbourhood Policing.

**ORDERED that:**

1. the report be noted.