

NOT PROTECTIVELY MARKED



MEETING: Strategic Performance Group
DATE: Friday 18th March 2011
TIME: 14:00 - 15:15
VENUE: Media Briefing Centre, Police Headquarters

RECORD OF MINUTES

Meeting No: 3/2011

**MINUTES ARISING FROM THE OPEN SESSION
(SUITABLE FOR EXTERNAL DISCLOSURE)**

Persons Present (Full Name, including Rank, Role & Department)

Dave Pickard	Assistant Chief Constable – Executive (Chair)
Gordon Lang	Acting Detective Chief Superintendent – Crime Operations
Andy Summerbell	Temporary Chief Superintendent – Head of Specialist Operations & Communications (SO&C)
Chris Sadler	Superintendent – District Commander – Redcar & Cleveland District
Karen Ravenscroft	Superintendent – District Commander – Middlesbrough District
Glenn Gudgeon	Superintendent – District Commander – Hartlepool District
Ciaron Irvine	Temporary Superintendent – Head of Community Justice
Peter McPhillips	Temporary Superintendent – Operational Performance Team (OPT)
Rob Donaghy	Acting Superintendent – District Commander – Stockton District
Ian Kelly	Inspector – Professional Standards Unit
Ian Bedford	Inspector – Force Crime & Incident Registrar – Corporate Planning & Governance (CP&G)
Louise Drummond	Performance Manager (CP&G)
Clive Pengilley	Delivery Director – Police Operational Services (POS) – Steria
Miranda Sykes	Media & Marketing Manager – CP&G
Angela Evans	Support Services Clerk – Central Business Unit (CBU) – Steria (Minute Taker)

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1	<u>APOLOGIES</u>	
1.1	Apologies for absence were received from the following – Sean White – Assistant Chief Constable – Executive	

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	<p>Derek Bonnard – Deputy Chief Constable – Executive</p> <p>Ann Hall – Assistant Chief Officer – Executive</p> <p>Stewart Swinson – Detective Chief Superintendent – Head of Crime Operations</p> <p>Mick Hartnack – Chief Superintendent – Head of OPT</p> <p>Darren Best – Superintendent – District Commander – Stockton District</p> <p>Martin Campbell – Superintendent – Professional Standards Department</p> <p>Ian Coates – Temporary Superintendent – (SO&C)</p> <p>Adam Hart – Director – Steria</p> <p>Barry Coppinger – Cleveland Police Authority</p> <p>Graeme Slaughter – Head of Corporate Planning & Governance (CP&G)</p> <p>Kate Rennie – Principal Analyst – Crime Operations</p> <p>Denise Curtis-Haigh – Head of Human Resources (HR)</p>	
2	<u>MINUTES OF THE OPEN SESSION OF THE PREVIOUS MEETING</u>	
2.1	The minutes of the open session of the previous meeting dated 25 th February 2011, were accepted as a true and accurate record.	
3	<u>MATTERS ARISING FROM THE OPEN SESSION OF THE PREVIOUS MEETING</u>	
3.1	<u>(Item 3.2) Crime Recording – Breach of the 72 Hour Rule</u> To be discussed under agenda item 6.	
3.2	<u>(Item 3.3) Serious Acquisitive Crime</u> Carried Forward – ACC Pickard asked members for any identified trends due to an increase in serious acquisitive crime figures. Following discussions ACC Pickard suggested that the issue continues to be monitored. Monitor	Monitor

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3.3	<p><u>(Item 3.5) Criminal Justice</u> T/Supt Irvine stated figures in relation to positive outcomes from arrests are being progressed. He advised the issue was discussed at the Community Justice MPR and C/Insp Kielty is in the process of delivering briefings to each District. Discharged</p>	Discharged
3.4	<p><u>(Item 3.6) User (Victim) Satisfaction</u> Louise Drummond advised that the 'call back' process data is included in the Performance Pack and today's briefing. Discharged</p>	Discharged
3.5	<p><u>(Item 3.7) Local Public Confidence Survey</u> There were no items raised for discussion. Discharged</p>	Discharged
3.6	<p><u>(Item 3.9) Feelings of Safety</u> Louise Drummond gave an update in relation to the proposed performance indicator regarding 'Keeping you Safe'. She noted a headline indicator outcome has been decided. Discharged</p>	Discharged
3.7	<p><u>(Item 3.11) Criminal Justice Directorate Matters</u> To be discussed under agenda item 5.</p>	
3.8	<p><u>(Item 5.2) Criminal Justice Directorate Matters</u> To be discussed under agenda item 5.</p>	
4	<p><u>CURRENT PERFORMANCE DATA</u></p>	
4.1	<p>Louise Drummond delivered this month's Performance Data.</p>	
4.1	<p><u>Keeping you Safe</u> ACC Pickard asked how 'Keeping you Safe' will be monitored through the SPG Meeting. A general discussion took place. Action – Louise Drummond to liaise with ACC Pickard before the next SPG Meeting scheduled for 4th May, 2011.</p>	Louise Drummond

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4.2	<p><u>Anti Social Behaviour (ASB)</u> T/C/Supt Summerbell gave an update in relation to the new categorisation of ASB. He advised the opening codes in relation to ASB are changing. In the future only the following three codes will be used –</p> <ul style="list-style-type: none"> • Personal • Nuisance • Environmental <p>He stated the new codes will be effective from 1st April, 2011 and noted hoax calls have been removed from the ASB category and will be included in Public Safety and Welfare. A general discussion took place.</p>	
5	<p><u>CRIMINAL JUSTICE DIRECTORATE MATTERS</u></p>	
5.1	<p>T/Supt Irvine presented this month's Gold Book.</p>	
5.2	<p><u>Warrants</u> T/Supt Irvine advised that the current data around warrants contains some discrepancies. The Gold Book will be updated to reflect the true figures. He advised he is working with Corporate Planning & Governance and an amended report will be presented at next month's meeting.</p>	
6	<p><u>CRIME AND INCIDENT REGISTRAR MATTERS</u></p>	
6.1	<p>Insp Bedford gave updates in relation to NCRS and VCoP.</p>	
6.2	<p><u>Crimes Failing the 72 hour Rule</u> Insp Bedford raised an issue in relation to data not transferring to the Central Crime Recording Bureau (CCRB) from the Cupid devices. ACC Pickard requested a breakdown of issues in relation to crimes failing the 72 hour rule. Action – Insp Bedford to progress.</p>	<p>Insp Bedford</p>

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6.3	<p><u>National Crime Recording Standard (NCRS)</u> Insp Bedford stated there are some minor changes within the new rules and wording in relation to NCRS. He advised thirty additional offences are to be added to the system.</p>	
6.4	<p><u>Victims Code of Practice (VCoP)</u> A/Supt Donaghy raised concern in relation to VCoP in Stockton District. He advised that a Management Away Day is scheduled for Tuesday 22nd March, 2011 where the issues will be discussed. He stated Stockton District are looking to introduce crime surgeries at the beginning of April, 2011. Following discussions Insp Bedford stated the VCoP audit process is being looked into. Action – A/Supt Donaghy to look into the current VCoP process, and liaise with Districts to identify any best practice.</p>	A/Supt Donaghy
7	<p><u>OTHER THEFT</u></p>	
7.1	<p>T/Supt McPhillips gave an update in relation to the National Metal Theft day that recently took place. He stated that the North East remains a hotspot for cable thefts from BT & Virgin Media. He stated the current prices of copper are as follows –</p> <ul style="list-style-type: none"> • December/January - 6,000 dollars per ton • February - 10,000 dollars per ton • March - due to rise to 12,000 dollars per ton. 	
7.2	<p><u>Metal Theft – Districts</u> T/Supt McPhillips gave the following updates –</p> <ul style="list-style-type: none"> • Redcar & Cleveland District – Metal Theft has risen within the last 2 months. • Middlesbrough – Show a reduction of 5% in relation to Metal Theft. Metal Theft is not an issue within the Middlesbrough District. • Stockton District – Will not achieve the year end target. • Hartlepool District – Metal Theft has overtaken Shoplifting figures. <p>Hartlepool and Stockton District have launched initiatives to address metal theft issues.</p>	

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8	<u>ASSAULT WITHOUT INJURY</u>	
8.1	ACC Pickard advised he will obtain a written update from T/Supt Coates in relation to Assault without Injury.	
9	<u>ANY OTHER BUSINESS</u>	
9.1	<p><u>Strategic Performance (Volume Call Data)</u> T/C/Supt Summerbell stated since the outsourcing of the Control Room SO&C receive daily updates in terms of call stats, volume etc. He asked the group for views whether the data is to be discussed at future SPG Meetings. Following discussions it was agreed that Louise Drummond is to include volume call data in the Performance Pack for future SPG Meetings. Action – Louise Drummond to include volume call data in the SPG Performance Pack.</p>	Louise Drummond
10	<u>TIME AND DATE OF NEXT MEETING</u>	
10.1	The next meeting will be held on Wednesday 4 th May 2011, at 10:30am in the Media Briefing Centre, Police Headquarters.	

RESTRICTED
MINUTES ARISING FROM THE CLOSED SESSION
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Persons Present (Full Name, including Rank, Role & Department)

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Para. No.		Action