

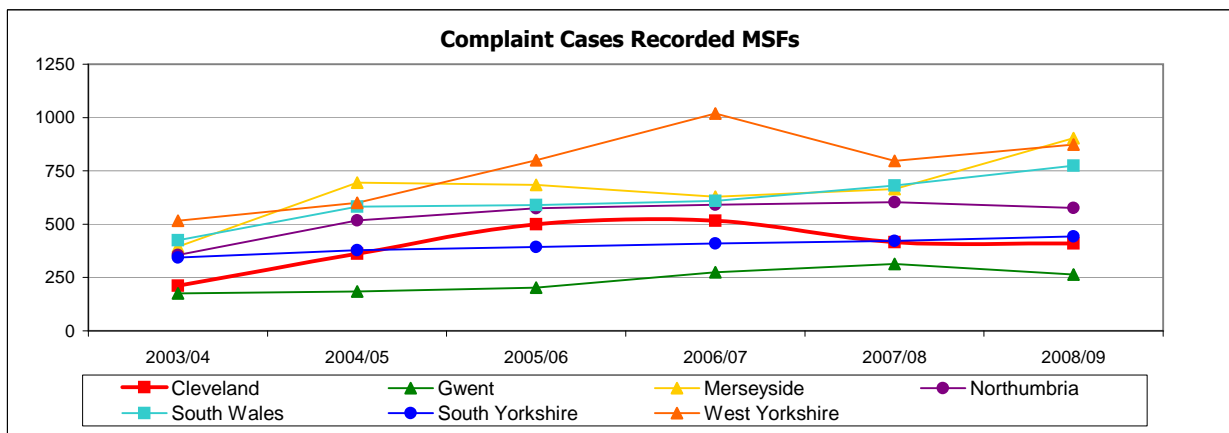
Key Points

- * The number of complaint cases and allegations recorded has decreased slightly compared to 07/08
- * Cleveland shows a lower than average number of days taken to record a complaint case (4 working days)
- * Cleveland has a higher than average proportion of allegations of 'Breach of Code PACE B' (5% compared to 2% for E&W)
- * The proportion of investigated and locally resolved allegations has remained fairly stable since 2006/07, with the proportions in 08/09 being similar to the national picture
- * Cleveland recorded an average rate of investigated allegations (38%) but recorded the second highest rate of substantiated allegations (17%)

Headline Figures

	08/09	Cleveland		England & Wales	
		change from 07/08	change from 03/04	change from 07/08	change from 03/04
Complaint Cases Recorded	410	-1%	94%	8%	97%
Allegations Recorded	735	-3%	154%	11%	124%

2003/04 marks the last year that police complaints data was collated prior to the establishment of the IPCC on 1 April 2004

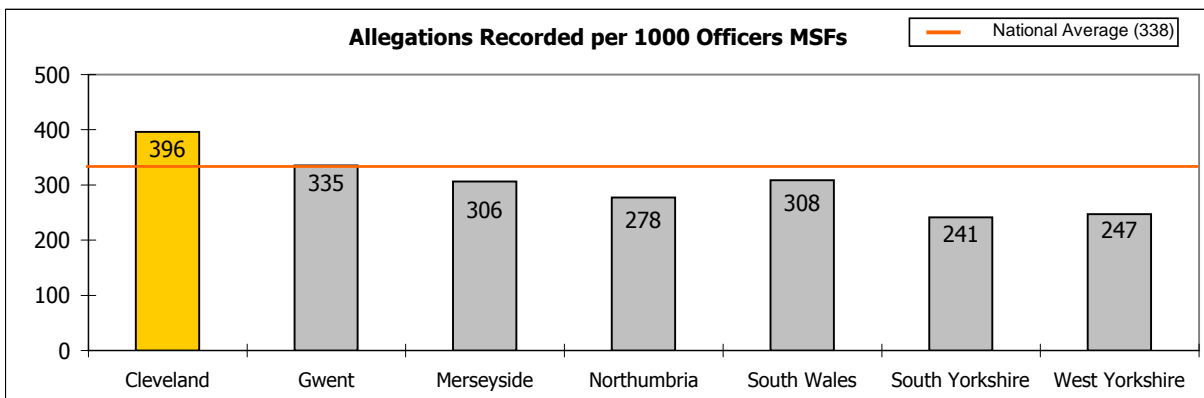


Allegations Recorded

Allegation categories as a percentage of the total recorded	Cleveland	England & Wales
Other Neglect or Failure in Duty	23%	24%
Incivility, Impoliteness and Intolerance	21%	21%
Other Assault	11%	13%
Discriminatory Behaviour	1%	3%
Breach of Code A PACE on Stop and Search	1%	1%

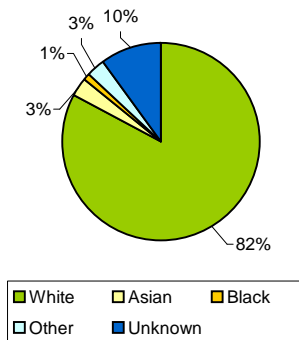
The proportions of allegations recorded in the top three allegation categories over the last five years:

	2004/05	2005/06	2006/07	2007/08	2008/09
Other Neglect or Failure in Duty	15%	16%	22%	19%	23%
Incivility, Impoliteness and Intolerance	24%	26%	24%	23%	21%
Other Assault	20%	16%	16%	12%	11%

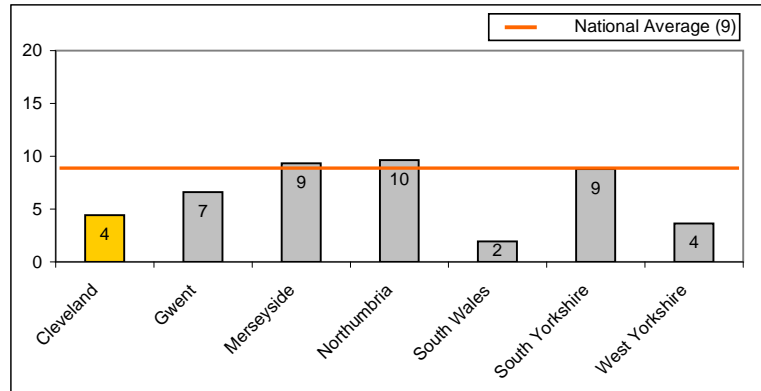


Ethnicity of Complainants

Cleveland



Average length of time between date complaint case received and date complaint case recorded (working days)



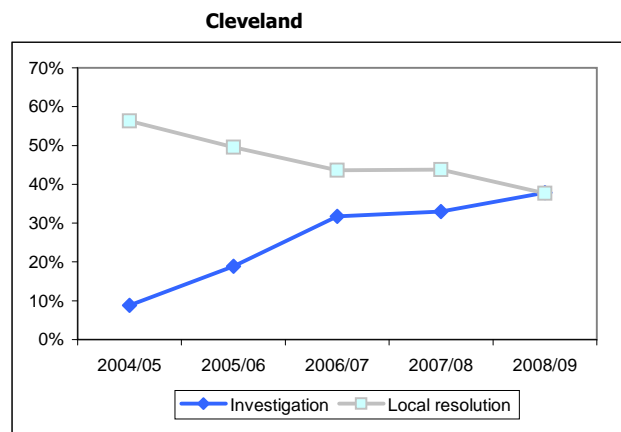
Means by which Allegations Completed

	Cleveland	England & Wales
Allegations investigated	38%	36%
Local resolution	38%	41%
Withdrawn	9%	12%
Dispensation	15%	10%
Discontinued	1%	2%

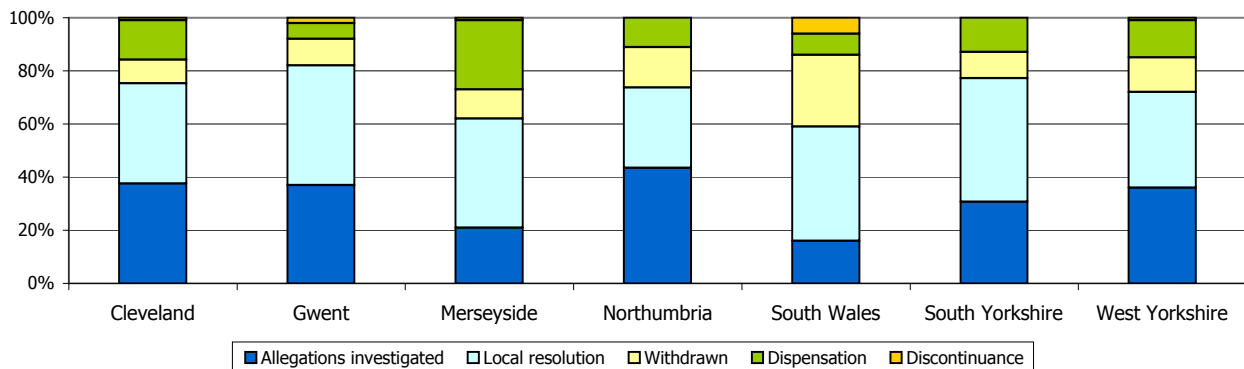
Local Resolution Breakdown	Cleveland	England & Wales
On Division	79%	68%
Professional Standards Dept	21%	32%

Allegations Investigated	Cleveland	England & Wales
Substantiated	17%	10%
Unsubstantiated	83%	90%

Completed Allegations 04/05 to 08/09



Means Allegations Finalised MSF Group



Valid Appeals

Appeals Completed	Cleveland				Total
	Upheld		Not upheld		
	N	%	N	%	
Non-recording of a complaint	1	17	5	83	6
Local resolution process	1	25	3	75	4
Outcome of a police investigation	4	12	30	88	34
Total	6	14	38	86	44

These figures have been taken from the internal IPCC Case Tracking Management System. They count appeals relating to police forces only.