

STRATEGIC POLICING & PERFORMANCE

A meeting of the Strategic Policing & Performance Panel was held on Thursday 20 May 2009 commencing at 10.00am in the members' conference room at Police Headquarters.

- PRESENT Mr Aslam Hanif (Chair), Mr Alf Illingworth TD JP (Vice Chair), Mr Ted Cox JP, Mr Chris Coombs, Councillor Mary Lanigan, Councillor Ron Lowes, Councillor Hazel Pearson OBE, Miss Pam Andrews-Mawer, Councillor Caroline Barker, Councillor Victor Tumility and Mr Peter Hadfield.
- OFFICIALS Mr John Bage and Mr Norman Wright (CE).
ACC Dave Pickard and Miss Kate Rowntree (CC).

APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillor Dave McLuckie (ex officio), Councillor Barry Coppinger, Mr Peter Race MBE (ex officio)

DECLARATIONS OF INTERESTS

There were no declarations of interests.

Action

MINUTES OF THE STRATEGIC POLICING AND PERFORMANCE PANEL HELD ON 19 MARCH 2009

The minutes were agreed as a true and accurate record.

OUTSTANDING RECOMMENDATIONS

ORDERED that:-

1. The Outstanding Recommendations be noted.

FORCE PERFORMANCE REPORT (APRIL 2008 TO MARCH 2009)

ACC Pickard informed Members of actual performance from 1st April 2008 to 31st March 2009 and includes sections on:

- Recorded crime
- Sanction detections
- Incidents
- Statutory Performance Indicators
- Offences Brought to Justice

Members were informed that the performance figures showed that the Force continued to work to make good progress in reducing crime and increasing detections. An improvement in all 13 crime categories had been achieved and a reduction in crime of 17.3% had been achieved throughout the year. The detection rate had improved in 10 of the 13 crime categories and a 4.5% improvement had been achieved compared with the previous year.

ORDERED that:-

1. the performance be noted.

REVIEW OF CRIME REPORTING AND MANAGEMENT ACTION PLAN

ACC Pickard updated Members on the progress of the Corporate Action Plan arising out of the Operational Performance Team (OPT) review on Crime Recording and Management.

The Operational Performance Team (OPT) were tasked by the Force Executive to undertake a review of crime recording and management within the Force. This work took place during June 2008.

Following publication of the report ACC White gave an undertaking on behalf of the Force Executive to manage the implementation of the recommendations, listed at Appendix 1 to this report. These recommendations now form the basis of the Force Action plan.

ORDERED that:-

1. the report be noted.

LSP/CDRP COMMUNITY SAFETY TARGETS 2009-10

The Strategy & Performance Manager provided Members with an overview of Local Strategic Partnerships / Crime and Disorder Reduction Partnerships, (LSP/CDRP) community safety targets for 2009-10 and a comparison with the Force level targets set as part of the Policing Plan process.

Members were informed that the initial Local Area Agreement (LAA) measures and targets for community safety in 2008-11 were reported in outline to this Panel in July 2008. Since then the measures and targets have been refined, including some renegotiation with the Government Office.

The Strategy & Performance Manager informed Members that refinement of community safety targets for 2009-10 is now nearing completion, including agreeing changes with the Government Office, where applicable. This paper apprised Members of the latest position and allowed comparisons to be made between the partnerships.

ORDERED that:

1. the analysis of LSP/CDRP community safety targets and relevant comparisons with Force targets for 2009-10, as outlined in Appendices A and B to the report be noted.

CLEVELAND POLICE CONTROL ROOM PERFORMANCE

ACC Pickard provided information to Members on the recent and sustained improvements in call handling standards by the Cleveland Police Control Room.

Members were informed that improved systems of working had been introduced, having the effect of reducing the numbers of terminated calls (occasions where the caller 'hangs up'). During 2008/9 less than 0.5% of callers 'hung up' prior to the call being answered and average time for calls to be answered is less than 2 seconds for 999 calls and 10 seconds for non-999 calls.

ACC Pickard informed members that call handling performance had improved significantly in the last 5 years. The graphs at Appendix A to the report show the increased performance levels on answering calls with target times: 98% for 999 calls and 99% for non-999 calls. These performance results compared very favourably with other Forces and place Cleveland Police at the higher end of all 43 Forces in this area of business.

ORDERED that:-

1. the report be noted.

MANAGEMENT OF POLICE INFORMATION (MOPI) PEER

ACC Pickard updated Members of the results of the recent peer review into the Management of Police Information (MoPI).

Members were informed that the Management of Police Information (MoPI) project is one of the strands of the national IMPACT programme. This is the Governments response to implementing the recommendations of the Richard Inquiry. Every force had been issued with a 300+ point Force Action Plan to ensure it implements and complies with the national MoPI requirements.

ACC Pickard informed Members that as with all forces, Cleveland Police's progress is monitored by the National Policing Improvement Agency (NPIA). This is achieved in a number of ways including quarterly submission/checking of the Force Action Plan and regular inspections and interviews (called Peer Reviews) by NPIA staff.

Members were informed that this had been a very good Peer Review with a number of the Cleveland Police approaches being held up as best practice for other forces. Following the assessment of the Force Action Plan, Cleveland Police is currently ranked ninth for achievement towards MoPI implementation and compliance.

ORDERED that:-

1. the report be noted.