

HARTLEPOOL Policing Summary 2011-12

South
Hartlepool
Edition

www.clevelandpa.org.uk www.cleveland.police.uk



A message from your District Commander

Superintendent Glenn Gudgeon

Since 2007 Hartlepool has seen successive reductions in crime, and each year we aim to improve on our previous year's performance.

In 2010-11 we saw another reduction of 4.0% in recorded crime, which means 308 fewer victims.

Hartlepool Police have established a hard working partnership with all agencies, whose remit is to ensure Hartlepool remains a safe, secure and enjoyable place to live.

Antisocial behaviour has also dropped by 1.3% that means 138 fewer incidents reported by our victims.

The Tall Ships event in August 2010 proved to be a runaway success in terms of safety and planning with 970,000 estimated visitors.

Hartlepool Police recorded 40 fewer crimes in August 2010 than they did in 2009 which shows a 6% reduction and also illustrates that crime and antisocial behaviour did not increase during the festivities. The event was a testimony to the friendliness of the borough and the spirit in which you welcomed visitors from all over the world.

In 2010, in partnership with Housing Hartlepool, we launched the 'Neighbourhoodies' project to divert young people away from anti-social behaviour and increase a sense of pride in their local community.

2011-12 will be a financially challenging time for Hartlepool Police and its public sector partners. We have had to make cut backs but these have been on back office functions and not on the front-line. Our commitment to neighbourhood policing will be stronger than ever with the introduction of Neighbourhood Policing Plus.

Myself and all my colleagues are passionate about policing and serving the people of Hartlepool and its visitors. We will continue to seek feedback from you and act upon it. If it matters to you, it matters to us.

Putting People First Commitment

People

Clear standards of expected service and conduct will ensure that we treat everyone fairly, with dignity and respect and that we provide you with the best possible service. We will provide our staff with inspirational leadership and a clear vision and purpose in policing.

Professionalism

We will respond promptly when you contact us and let you know what you can expect from us. We will be highly visible and keep you informed of what is happening. We will invest in the development of our staff, their training, skills and equipment, to ensure that we meet the challenges of the future. We will ensure efficient and effective use of our people and the public's money.

Problem Solving

We will find long-term solutions to difficulties in your neighbourhood, with a focus upon identifying and tackling the root causes through developing the problem solving and partnership working skills of our staff. We will respond promptly if you are dissatisfied in any way with our service.

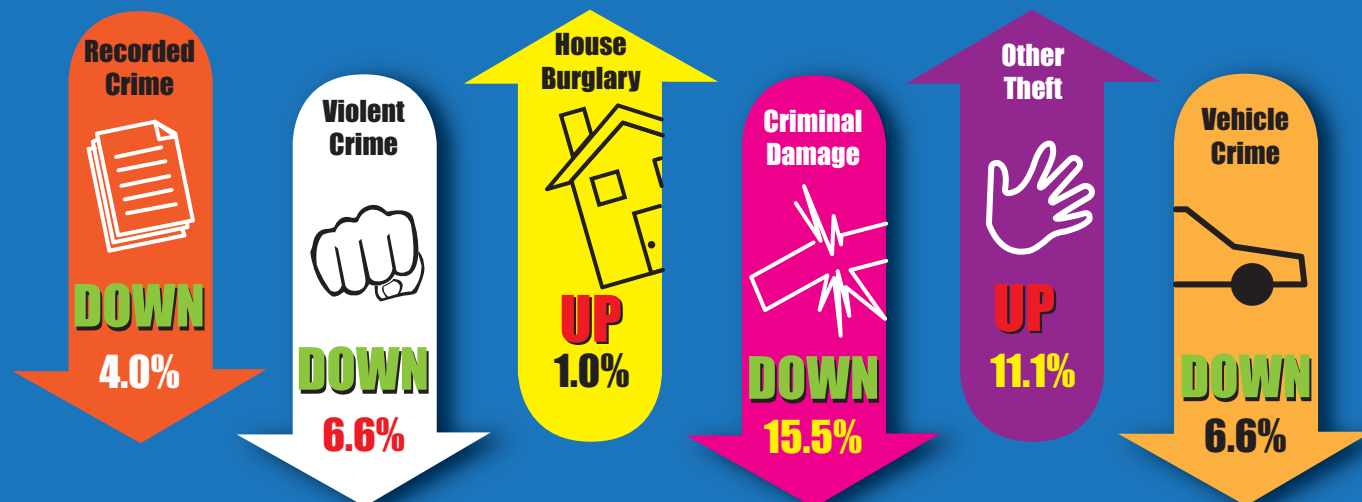
Partnerships

We will work with you and our partner agencies, through our highly skilled neighbourhood policing teams, holding regular meetings and listening to your needs to make our neighbourhoods safer places.



Covering Wards - Fens & Greatham - Seaton - Owton Manor - Rossmere

Hartlepool Performance Results 2010-11



The Neighbourhood Policing Team and partners working in the south of Hartlepool have directed their resources towards reducing crime and antisocial behaviour. We have had several successful results working closely with Housing Hartlepool to deal with problems tenants. Together we gathered evidence to obtain antisocial behaviour injunctions which later resulted in some tenants receiving a custodial sentence for breaching their orders and ultimately being evicted from their homes.

We have also seen success in tackling alcohol related antisocial behaviour by local youths in the area by implementing operations such as Stay Safe, Windy Dunes and Clear Park which saw officers linking in with partners from the Antisocial Behaviour Unit, Housing Hartlepool, fire brigade and FAST (Families Accessing Support Team) to educate young people in the dangers of alcohol abuse and also the effect that antisocial behaviour they caused had on

other people. Officers and special constables celebrated the national specials weekend in February. During a two-day operation we targeted underage drinking in the town. 140 units of alcohol were taken from young people and poured away after special constables carried out dedicated patrols around the town.

Operation Guardian has been introduced to reduce the theft of metal in Hartlepool. Our aim is to clamp down on thieves taking metals such as copper and lead by stopping people in areas where there are scrap metal dealers and checking the validity of the scrap metal that dealers are weighing in. Neighbourhood police officers will work with various partners in the town including Hartlepool Borough Council. They will also liaise with the Department of Work and Pensions if they believe people are making money from crime while claiming state benefits and credits.

Operation Tornado saw a total of 111 people arrested, during a week long crackdown on issues around crime and justice in January.

A range of operations and initiatives took place during the week in all four Districts, supported by the Force's Specialist Operations and Communications Department, Community Justice Department and Crime Operations Department.

These included targeting people wanted on warrant, the transportation of stolen metal, under-age drinking, drugs warrants, retail crime, domestic abuse, speed enforcement, neighbourhood patrols, witness care, burglary initiatives, crime and antisocial behaviour, reassurance visits to repeat callers of antisocial behaviour, licensing, off road motorcycles and initiatives around the night-time economy.

Useful Numbers

Hartlepool Police

Cleveland Police Non-emergency Number

01642 326326

Neighbourhood Policing Team

01429 235811

Crime Prevention Officer

01429 405598

Neighbourhood Watch Coordinator

01429 302562

Cleveland Police Authority Consultation Officer

01642 301446

Volunteers

01642 301784

Partners

Council Antisocial Behaviour Team

01429 523100

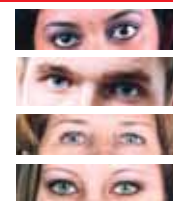
(Out Of Hours)

01429 869424

Safer Hartlepool Partnerships

01429 405577

Raped or Sexually Assaulted



Don't suffer in silence.

There may be more options than you think, even if you decide not to go to the police

Helen Britton House is the **SARC** (Sexual Assault Referral Centre), for Teesside.

Contact us 24/7 confidentially on **01642 516 888**

www.helenbrittonhouse.co.uk



victim support

Support Line 0845 30 30 900

Cleveland **CRIMESTOPPERS**
0800 555 111
Call anonymously with information about crime

10

Good Reasons to Have Confidence in Cleveland Police

www.cleveland.police.uk



POLICE

POLICE

POLICE

POLICE

POLICE



We're driving crime down. Its down by 9.0% on last year.



You can rely on us to help quickly. We answer 98% of all 999 calls in less than 10 seconds.



We listen to you. Our Facebook and Twitter pages have over 1,000 followers.



There has been a decrease in vehicle crime of 19.1%.



We're making our roads safer. During December, 65 drivers were arrested after providing positive breath tests.



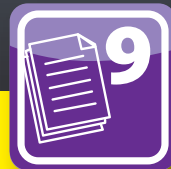
Her Majesty's Inspectorate of Constabulary considered us to be 'one of the top performing authorities'.



We're working with partners to build on our strengths and develop initiatives.



We're tackling criminal damage which is down by 17.8%.



We're promoting equality and fairness. Our help-lines and web pages offer support and advice to minority groups.



We continue to put people first and deliver an excellent service to you.

Listening to you

The Local Public Confidence Survey helps us to understand what can be done to improve and successfully deliver future policing services to all neighbourhoods within the Force area.

Between April and December 2010, telephone interviews were carried out amongst a random selection of 1,800 residents from across the Force area. Of those we spoke to in Hartlepool:

67.3%

say that they think the local police do a 'good' or 'excellent' job

87.1%

say they are confident in their local police

72.0%

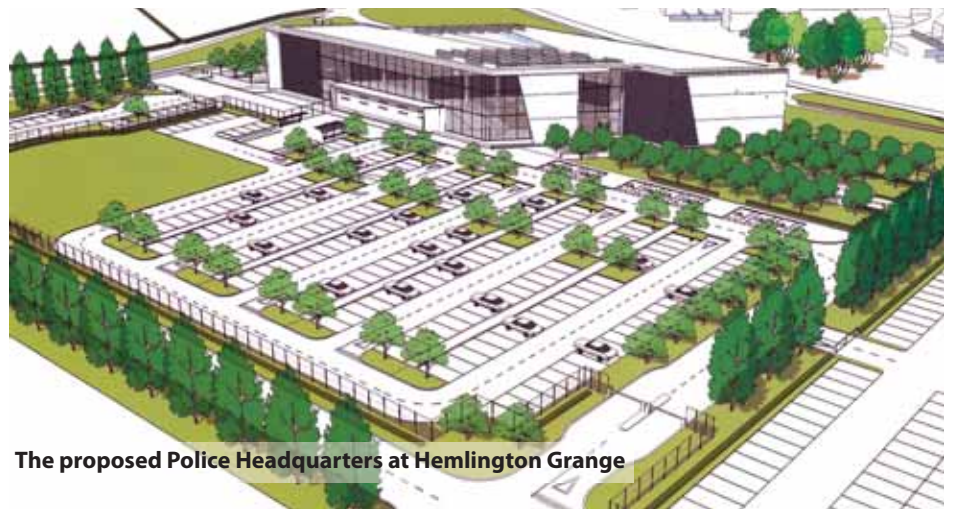
think the police and local council are dealing with crime and anti-social behaviour

Authority set to move forward with plans for new Force Headquarters

Modern policing requires modern buildings and facilities. Police headquarters at Ladgate Lane in Middlesbrough was not originally built for police purposes, it is costly to maintain and is simply too big for our future requirements. After examining a number of potential sites over recent years, the Authority and Force have now earmarked Hemlington Grange in Middlesbrough as the best option and, if the plans go ahead, the new building could be ready for use by 2013. The proposal is to sell the existing land at Ladgate Lane for residential purposes, with the proceeds funding the cost of acquiring the new site and constructing the new building. The proposed site occupies 3.1 hectares on a corner plot located to the north-west of Hemlington Grange on Stainton Way. With a compact footprint, it will offer a high degree of visibility and will be a gateway

building to this new mixed use development. We are liaising with Middlesbrough Council to ensure that the development does not conflict with other proposed uses in the Hemlington Grange master plan which is currently being reviewed and updated. A full Planning

Application for the relocation of HQ from Ladgate Lane to Hemlington Grange and an outline planning application for residential housing for the Ladgate Lane site was submitted 9th February 2011. It is anticipated that planning permission will be decided in spring 2011.



The proposed Police Headquarters at Hemlington Grange

Cleveland leads the way as partnership comes into operation

The most significant and wide ranging partnership agreement between Cleveland Police Authority and a major business service organisation – Steria, came into operation on 1 October 2010. The £175 million ten year contract will cover support services including information technology, call handling, criminal justice and business services including finance, human resources and procurement. Their expertise and specialist skills in ICT solutions and business change will help protect front-line policing and will make a direct and positive impact on the local community of Cleveland, improving our

service, generating more jobs for local people and yielding cost savings of £50m over the 10 year period.

Major points of the partnership include:

- A guarantee of no compulsory redundancies within the 10 year contract, protecting current terms, conditions and pension rights for all staff transferring – in total around 470.
- A commitment that the 999 calls will remain within the Cleveland Police headquarters Control Room. Steria will set up a Shared Services Centre at Stockton which will house business services staff.
- Giving police officers access to back-office systems and processes through mobile devices

as part of the roll-out of mobile working and project CUPID (Cleveland Universal Police Information Device).

- The recruitment of volunteers within the Force Control Room to support the call-back initiative.

The Force is the first in the UK to adopt a call-back initiative giving customers the opportunity to feedback information on the level of services they have received from officers and staff. Staff and volunteers will ask on average 100 members of the public each day for their views on the service they have received.



COMMUNITY PAYBACK

Community Payback

Community Payback started in 2003 and makes offenders pay the community back for the crimes they have committed. Convicted offenders are required, as punishment, to carry out unpaid, supervised and demanding work to give something back to the local communities for the wrong they have done as an alternative to going to prison. Anyone can nominate a local project or vote for the project that you wish to see benefit from unpaid labour.

Community Payback projects and tasks in your area include:

- Path edging and grass verges at Station Lane and Warrior Drive.
- General clear up and painting of benches on Seaton Front.
- Weeding at Jutland Road park.
- Snow clearance.

community.payback@teesside.probation.gsi.gov.uk

A message from Cleveland Police Authority



Each year we produce an updated policing plan setting out our priorities. This time we are facing a very different outlook than past years. The most significant difference is of course the financial challenges faced by all parts of the public sector. The implications for Cleveland are stark – over the next two years we face a real terms reduction of £17 million in central government funding. The Police Authority and the Force are committed to ‘move heaven and earth’ to maintain the standards which have delivered major reductions in crime over recent years ... and seen one of the highest public confidence levels in the country.

The second major challenge we face is the proposals being put forward by the Coalition Government for major administrative changes in the way the police service is being run. Under the Police Reform and Social Responsibilities Bill it is proposed Police Authorities will be replaced in 2012 by elected Police and Crime Commissioners.

As an Authority we are united in our belief that these proposals will not assist in the delivery of an improved policing service for the people of Cleveland – and at a time when resources must be concentrated on protecting front-line services, the cost and upheaval of implementing the proposed changes cannot be justified.



‘Your Force Your Voice’ was the theme of a series of roadshows during Summer 2010 held by Cleveland Police Authority, aimed at giving members of the public the chance to give their views on how the local police service should be developed in the future.

The events staged at Ridewell in Stockton, the Mela and the Cleveland Show in Middlesbrough, asked people what they thought of the services currently provided and how savings could be made as the Force and Authority face spending cuts on future budgets.

‘The Authority has pledged to do everything possible to maintain the front-line services which protect people on their streets and in their homes.’

Neighbourhood policing and responding to emergencies were identified as the two most important parts of the police service which the public value the most. The Authority has pledged to do everything possible to maintain the front-line services which protect people on their streets and in their homes. Delivering this objective will involve significant changes across all parts of our operation – we have already begun making those changes, for example through our agreement with private sector partners for delivering back office and support services. This also means we have been able to release police officers from back office functions, which saves money.

We want to ensure that your voice is heard and that we listen and take your views on board. We will be coming to an event near you again during summer 2011. For more information on any of our consultation activities telephone our Consultation Officer on 01642 301446.

CLEVELAND POLICE AUTHORITY PERFORMS WELL

According to an independent report released by the Audit Commission and Her Majesty’s Inspectorate of Constabulary (September 2010), Cleveland Police Authority “provides strong and visible leadership and works well with the force.” It listens to local communities and ensures their concerns are given equal weight with regional and national objectives in setting the Force’s priorities and targets. This has helped Cleveland Police to become one of the top performing forces in the country over the past few years.’

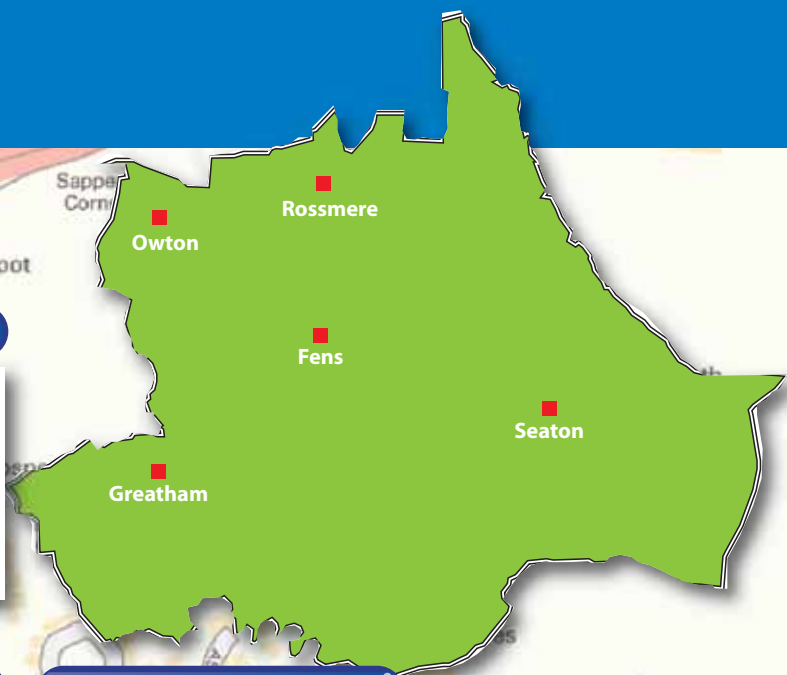
Cleveland Police Authority mystery shops Policing Services

The Chief Constable’s Putting People First Commitment focuses upon our promise to deliver the best possible customer service to the people of Cleveland. Cleveland Police Authority oversee the Force’s progress on the implementation of the Putting People First Commitment using a team of volunteer ‘Mystery Shoppers’.

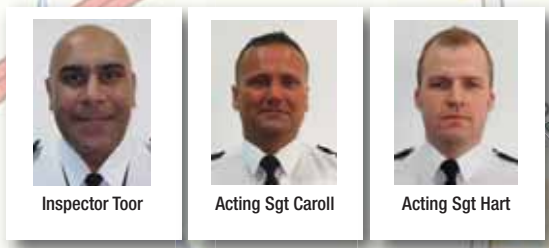
The Mystery Shoppers conduct checks on police stations, public meetings, the Force website and the Neighbourhood Policing Single Point of Contact phone number **01429 235811**.

They check that our officers and staff are providing the level of service that we would expect and that they are listening to local people to ensure that we are dealing with the problems that matter most to you.





Your Neighbourhood Teams



Inspector Toor Acting Sgt Caroll Acting Sgt Hart

Fens & Greatham



PC. Wade PCSO. Kennedy PCSO. Dobson

Seaton



PCSO. Leight PCSO. Douglas

Owton Manor



PC. Smith PC. Bennett PCSO. Devonport PCSO. Barron PCSO. Parry PCSO. Porter

Rossmere



PCSO. Maddox PCSO. Moore

© Crown copyright. All rights reserved Cleveland Police PA 100021138 2010



Cleveland CRIMESTOPPERS
0800 555 111
Call anonymously with information about crime