

MIDDLESBROUGH Policing Summary 2011-12

West
Middlesbrough
Edition

www.clevelandpa.org.uk www.cleveland.police.uk



A message from your District Commander

Superintendent Karen Ravenscroft

Sixteen months ago I announced that I was delighted to have been given the opportunity of being the District Commander at Middlesbrough and that I was looking forward to working with the staff, partners and communities, and to continuing the excellent work which had been achieved over the previous two years. Much has happened during that time, not least a change in government and a comprehensive spending review which has heralded significant cuts in public spending; including 'in year' cuts in budget for the district.

Despite these cuts and other significant changes to the organisation such as the innovative partnership with Steria, Middlesbrough District has seen its most successful year to date in terms of reductions in crime and antisocial behaviour.

This would not have been possible without the hard work and dedication of all the officers, staff and partners who work within Middlesbrough District. Being the District Commander has lived up to all my expectations and I am very proud to hold such a key role within Cleveland Police.

The following twelve months will bring substantial challenge but I am confident that the District will continue to build upon its success. I know that local communities have concerns about the impact of budget cuts on policing activity and would like to take this opportunity to re-affirm my commitment to neighbourhood policing. Neighbourhood policing has been a significant contributory factor in our success and will remain our key strategy, with problem solving in partnership continuing to be the cornerstone of policing in the District.

With our partners, we will seek to protect our more vulnerable members of society, reduce crime and address those issues that matter the most to our communities, including antisocial behaviour - particularly the type fuelled by drugs and alcohol.

Putting People First Commitment

People

Clear standards of expected service and conduct will ensure that we treat everyone fairly, with dignity and respect and that we provide you with the best possible service. We will provide our staff with inspirational leadership and a clear vision and purpose in policing.

Professionalism

We will respond promptly when you contact us and let you know what you can expect from us. We will be highly visible and keep you informed of what is happening. We will invest in the development of our staff, their training, skills and equipment, to ensure that we meet the challenges of the future. We will ensure efficient and effective use of our people and the public's money.

Problem Solving

We will find long-term solutions to difficulties in your neighbourhood, with a focus upon identifying and tackling the root causes through developing the problem solving and partnership working skills of our staff. We will respond promptly if you are dissatisfied in any way with our service.

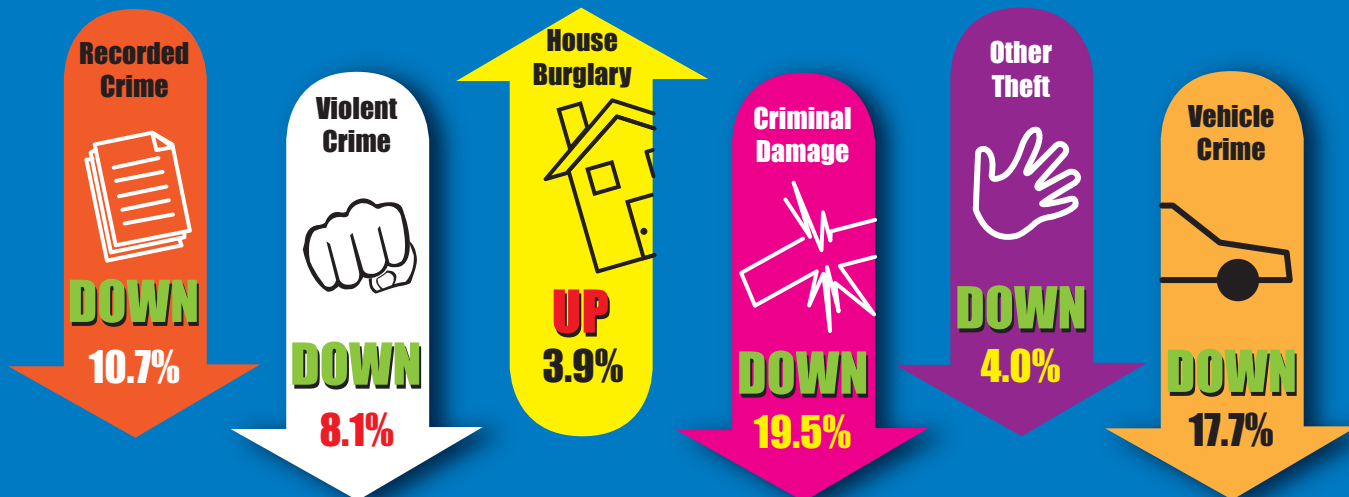
Partnerships

We will work with you and our partner agencies, through our highly skilled neighbourhood policing teams, holding regular meetings and listening to your needs to make our neighbourhoods safer places.



Covering Wards - Acklam - Beechwood - Brookfield - Clairville - Kader - Ladgate

Middlesbrough Performance Results 2010-11



Recovered property web page – to help reunite owners with lost or stolen items we have created a web page featuring unclaimed items in the police property store. If an item remains unclaimed it will be sold off through a partnership with the West Middlesbrough Neighbourhood Trust and the income generated will be used to support local community based projects and neighbourhood policing.

www.cleveland.police.uk/advice-information/police-auctions.aspx

Operation Tornado saw a total of 111 people arrested, during a week long crackdown on issues around crime and justice in January.

A range of operations and initiatives took place during the week in all four Districts, supported by the Force's Specialist Operations and Communications, Community Justice and Crime Operations Departments.

These included targeting people wanted on warrant, the transportation of stolen metal, under-age drinking, drugs warrants, retail crime, domestic violence, speed enforcement, neighbourhood patrols, witness care, burglary initiatives, crime and anti-social behaviour, reassurance visits to repeat callers of anti-social behaviour, licensing, off road motorcycles and initiatives around the night-time economy.

The Chief Constable of Cleveland Police Sean Price said: "Many of these operations were mounted in direct response to concerns raised by members of the public – this is what Putting People First is all about.

"Operation Tornado has seen Cleveland Police work with our partners to tackle issues that really matter to communities. I would like to thank everyone involved for their hard work and dedication in making this a truly successful week of action. Despite the uncertain financial future, I am determined that initiatives like this will continue in order to benefit people living and working in Cleveland."

Useful Numbers

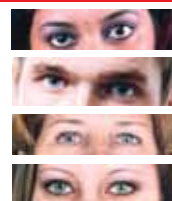
Middlesbrough Police

Cleveland Police Non-emergency Number	01642 326326
Neighbourhood Policing Team	01642 302900
Crime Prevention Officer	01642 303171
Neighbourhood Watch Coordinator	01642 303199
Cleveland Police Authority Consultation Officer	01642 301446
Volunteers	01642 301784

Partners

Council Antisocial Behaviour Team	01642 728195
(Out Of Hours)	01642 302900
Safer Middlesbrough Partnership	01642 729167

Raped or Sexually Assaulted



Don't suffer in silence.

There may be more options than you think, even if you decide not to go to the police

Helen Britton House is the **SARC** (Sexual Assault Referral Centre), for Teesside.

Contact us 24/7 confidentially on 01642 516 888
www.helenbrittonhouse.co.uk



Support Line 0845 30 30 900



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Good Reasons to Have Confidence in Cleveland Police

www.cleveland.police.uk



POLICE

POLICE

POLICE

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POLICE



We're driving crime down. Its down by 9.0% on last year.



You can rely on us to help quickly. We answer 98% of all 999 calls in less than 10 seconds.



We listen to you. Our Facebook and Twitter pages have over 1,000 followers.



There has been a decrease in vehicle crime of 19.1%.



We're making our roads safer. During December, 65 drivers were arrested after providing positive breath tests.



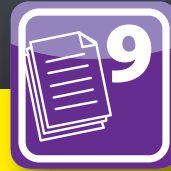
Her Majesty's Inspectorate of Constabulary considered us to be 'one of the top performing authorities'.



We're working with partners to build on our strengths and develop initiatives.



We're tackling criminal damage which is down by 17.8%.



We're promoting equality and fairness. Our help-lines and web pages offer support and advice to minority groups.



We continue to put people first and deliver an excellent service to you.

Listening to you

The Local Public Confidence Survey helps us to understand what can be done to improve and successfully deliver future policing services to all neighbourhoods within the Force area.

Between April and December 2010, telephone interviews were carried out amongst a random selection of 1,800 residents from across the Force area. Of those we spoke to in Middlesbrough:

64.9%

say that they think the local police do a 'good' or 'excellent' job

83.6%

say they are confident in their local police

70.2%

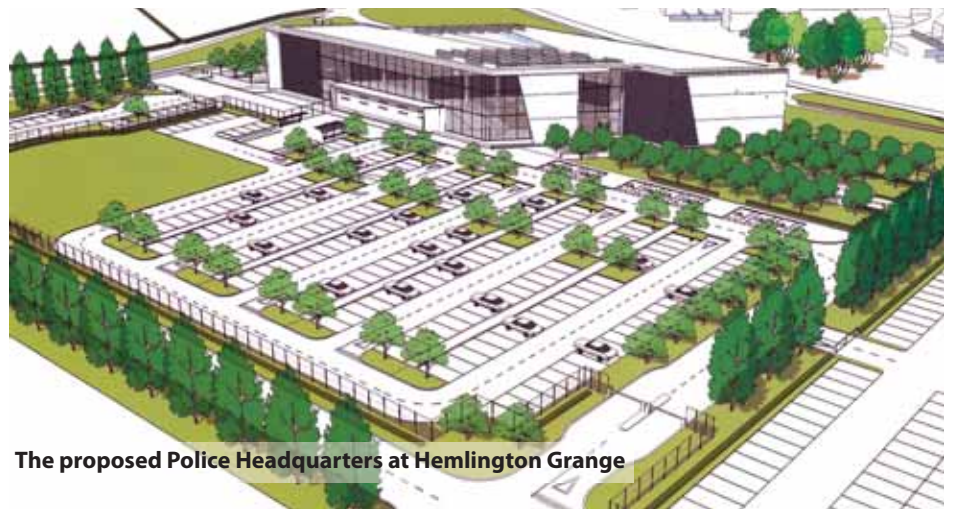
think the police and local council are dealing with crime and anti-social behaviour

Authority set to move forward with plans for new Force Headquarters

Modern policing requires modern buildings and facilities. Police headquarters at Ladgate Lane in Middlesbrough was not originally built for police purposes, it is costly to maintain and is simply too big for our future requirements. After examining a number of potential sites over recent years, the Authority and Force have now earmarked Hemlington Grange in Middlesbrough as the best option and, if the plans go ahead, the new building could be ready for use by 2013. The proposal is to sell the existing land at Ladgate Lane for residential purposes, with the proceeds funding the cost of acquiring the new site and constructing the new building. The proposed site occupies 3.1 hectares on a corner plot located to the north-west of Hemlington Grange on Stainton Way. With a compact footprint, it will offer a high degree of visibility and will be a gateway

building to this new mixed use development. We are liaising with Middlesbrough Council to ensure that the development does not conflict with other proposed uses in the Hemlington Grange master plan which is currently being reviewed and updated. A full Planning

Application for the relocation of HQ from Ladgate Lane to Hemlington Grange and an outline planning application for residential housing for the Ladgate Lane site was submitted 9th February 2011. It is anticipated that planning permission will be decided in spring 2011.



The proposed Police Headquarters at Hemlington Grange

Cleveland leads the way as partnership comes into operation

The most significant and wide ranging partnership agreement between Cleveland Police Authority and a major business service organisation – Steria, came into operation on 1 October 2010. The £175 million ten year contract will cover support services including information technology, call handling, criminal justice and business services including finance, human resources and procurement. Their expertise and specialist skills in ICT solutions and business change will help protect front-line policing and will make a direct and positive impact on the local community of Cleveland, improving our

service, generating more jobs for local people and yielding cost savings of £50m over the 10 year period.

Major points of the partnership include:

- A guarantee of no compulsory redundancies within the 10 year contract, protecting current terms, conditions and pension rights for all staff transferring – in total around 470.
- A commitment that the 999 calls will remain within the Cleveland Police headquarters Control Room. Steria will set up a Shared Services Centre at Stockton which will house business services staff.
- Giving police officers access to back-office systems and processes through mobile devices

as part of the roll-out of mobile working and project CUPID (Cleveland Universal Police Information Device).

- The recruitment of volunteers within the Force Control Room to support the call-back initiative.

The Force is the first in the UK to adopt a call-back initiative giving customers the opportunity to feedback information on the level of services they have received from officers and staff. Staff and volunteers will ask on average 100 members of the public each day for their views on the service they have received.



COMMUNITY PAYBACK

Community Payback

Community Payback started in 2003 and makes offenders pay the community back for the crimes they have committed. Convicted offenders are required, as punishment, to carry out unpaid, supervised and demanding work to give something back to the local communities for the wrong they have done as an alternative to going to prison. Anyone can nominate a local project or vote for the project that you wish to see benefit from unpaid labour.

Community Payback projects and tasks in your area include:

- Removal of old fencing in Albert Park
- Redecoration of cafe in Albert Park
- Ground maintenance at St. Agnes Church

community.payback@teesside.probation.gsi.gov.uk

A message from Cleveland Police Authority



Each year we produce an updated policing plan setting out our priorities. This time we are facing a very different outlook than past years. The most significant difference is of course the financial challenges faced by all parts of the public sector. The implications for Cleveland are stark – over the next two years we face a real terms reduction of £17 million in central government funding. The Police Authority and the Force are committed to ‘move heaven and earth’ to maintain the standards which have delivered major reductions in crime over recent years ... and seen one of the highest public confidence levels in the country.

The second major challenge we face is the proposals being put forward by the Coalition Government for major administrative changes in the way the police service is being run. Under the Police Reform and Social Responsibilities Bill it is proposed Police Authorities will be replaced in 2012 by elected Police and Crime Commissioners.

As an Authority we are united in our belief that these proposals will not assist in the delivery of an improved policing service for the people of Cleveland – and at a time when resources must be concentrated on protecting front-line services, the cost and upheaval of implementing the proposed changes cannot be justified.



‘Your Force Your Voice’ was the theme of a series of roadshows during Summer 2010 held by Cleveland Police Authority, aimed at giving members of the public the chance to give their views on how the local police service should be developed in the future.

The events staged at Ridewell in Stockton, the Mela and the Cleveland Show in Middlesbrough, asked people what they thought of the services currently provided and how savings could be made as the Force and Authority face spending cuts on future budgets.

‘The Authority has pledged to do everything possible to maintain the front-line services which protect people on their streets and in their homes.’

Neighbourhood policing and responding to emergencies were identified as the two most important parts of the police service which the public value the most. The Authority has pledged to do everything possible to maintain the front-line services which protect people on their streets and in their homes. Delivering this objective will involve significant changes across all parts of our operation – we have already begun making those changes, for example through our agreement with private sector partners for delivering back office and support services. This also means we have been able to release police officers from back office functions, which saves money.

We want to ensure that your voice is heard and that we listen and take your views on board. We will be coming to an event near you again during summer 2011. For more information on any of our consultation activities telephone our Consultation Officer on 01642 301446.

CLEVELAND POLICE AUTHORITY PERFORMS WELL

According to an independent report released by the Audit Commission and Her Majesty’s Inspectorate of Constabulary (September 2010), Cleveland Police Authority “provides strong and visible leadership and works well with the force.” It listens to local communities and ensures their concerns are given equal weight with regional and national objectives in setting the Force’s priorities and targets. This has helped Cleveland Police to become one of the top performing forces in the country over the past few years.’

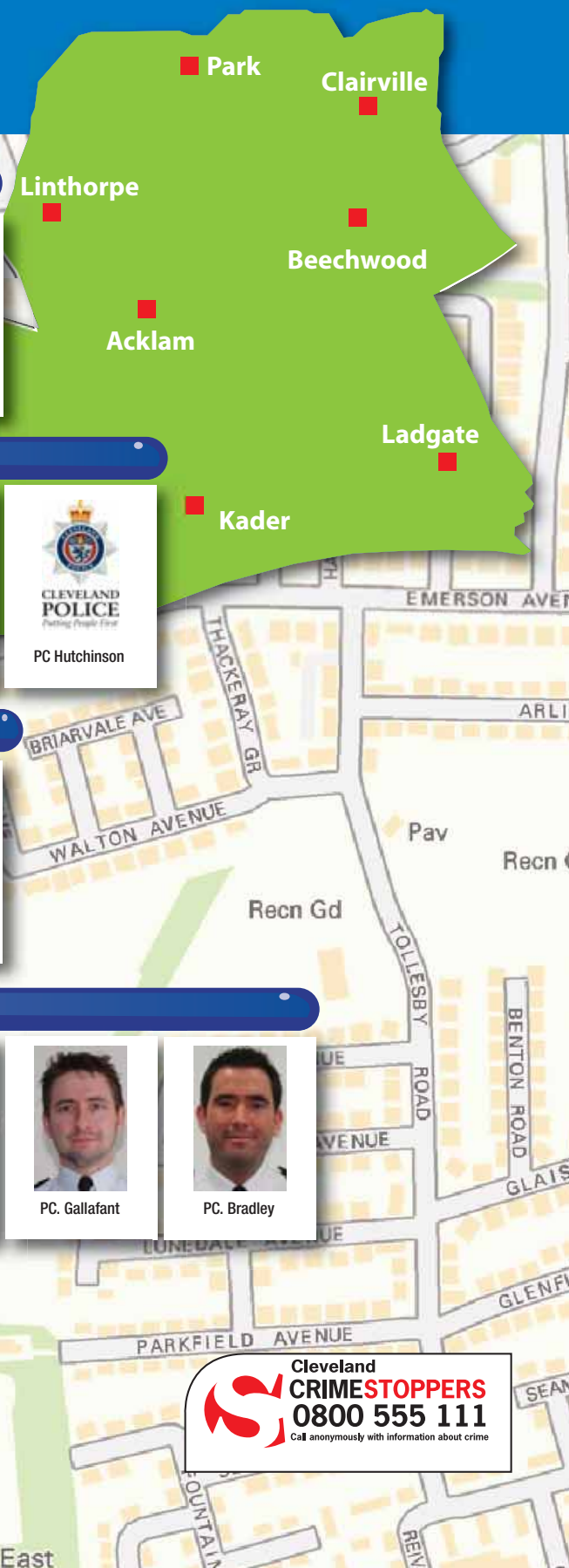
Cleveland Police Authority mystery shops Policing Services

The Chief Constable’s Putting People First Commitment focuses upon our promise to deliver the best possible customer service to the people of Cleveland. Cleveland Police Authority oversee the Force’s progress on the implementation of the Putting People First Commitment using a team of volunteer ‘Mystery Shoppers’.

The Mystery Shoppers conduct checks on police stations, public meetings, the Force website and the Neighbourhood Policing Single Point of Contact phone number **01642 302900**.

They check that our officers and staff are providing the level of service that we would expect and that they are listening to local people to ensure that we are dealing with the problems that matter most to you.












Your Neighbourhood Teams

 Inspector Dee	 Sergeant. Boal	 Sergeant. Reilly	 Sergeant. Wilson
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Acklam / Brookfield / Kader

 PC. Wilkinson	 PC. Sheldon	 PCSO. Phillips	 PCSO. Fuller	 PC Hutchinson
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Beechwood

 PC. Swales	 PCSO. Coverdale	 PCSO. Errington	 PCSO. Lewis
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Clairville

 PC. Sewell	 PCSO. Royal	 PCSO. Bennett	 PCSO. Clerc	 PC. Gallafant	 PC. Bradley
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Ladgate

 PC. Chan	 PCSO. Smith	 PCSO. Nortier
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Cleveland
CRIMESTOPPERS
0800 555 111
Call anonymously with information about crime

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