



The Golden Thread

2004 – 2009

Councillor Dave McLuckie
Chairman
Cleveland Police Authority



“Life before Putting People First”

- **January 2004**
 - **Business Conducted through the media**
 - **The Aftermath of Lancet**
 - **Bottom of the HMIC league-table**
 - **Inward-looking organisation**
 - **The financial black-hole [£7.3 million]**
 - Council tax increases
 - 2002/03 38.12%
 - 2003/04 25.22%
 - **NCRS crisis – no confidence in crime recording**
 - **New ACPO Team in place**



"Life before Putting People First"

Force is rated one of worst

CLEVELAND POLICE		DURHAM POLICE		N. YORKS POLICE	
Operational Performance		Operational Performance		Operational Performance	
Tackling Level 2 Criminality	FAIR	Tackling Level 2 Criminality	GOOD	Tackling Level 2 Criminality	FAIR
Volume Crime	POOR	Volume Crime	FAIR	Volume Crime	FAIR
Hate Crime	POOR	Hate Crime	GOOD	Hate Crime	FAIR
Reassurance	POOR	Reassurance	FAIR	Reassurance	FAIR
Call Handling	FAIR	Call Handling	GOOD	Call Handling	FAIR
Roads Policing	GOOD	Roads Policing	GOOD	Roads Policing	GOOD
Critical Incidents	GOOD	Critical Incidents	GOOD	Critical Incidents	GOOD
Forensic Management	GOOD	Forensic Management	FAIR	Forensic Management	GOOD
Leadership & Corporate Governance		Leadership & Corporate Governance		Leadership & Corporate Governance	
Leadership & Direction	FAIR	Leadership & Direction	GOOD	Leadership & Direction	GOOD
Strategic Management	POOR	Strategic Management	GOOD	Strategic Management	POOR
Performance Management	POOR	Performance Management	GOOD	Performance Management	FAIR
Human Resource Management	FAIR	Human Resource Management	FAIR	Human Resource Management	FAIR
Professional Standards	GOOD	Professional Standards	EXCELLENT	Professional Standards	FAIR
Race and Diversity	FAIR	Race and Diversity	GOOD	Race and Diversity	FAIR
Partnership & Community Engagement		Partnership & Community Engagement		Partnership & Community Engagement	
Crime & Disorder Reduction Partnership Work	GOOD	Crime & Disorder Reduction Partnership Work	GOOD	Crime & Disorder Reduction Partnership Work	GOOD
Criminal Justice	FAIR	Criminal Justice	GOOD	Criminal Justice	GOOD



It is a faith issue and I think people should have faith in myself and Cleveland Police. I firmly believe we have turned the corner.
- Chief Constable Sean Price, above

THE new 'baseline assessment' uses for the first time a grading system which compares the performance of Cleveland and the other 42 English and Welsh forces across a range of "core policing activities". Those activities are graded into four standards - excellent, good, fair and poor - Cleveland is one of seven forces - along with North Yorkshire - identified as being at the bottom of the performance table. This is because it has attracted more 'poor' and 'fair' grades than forces elsewhere.

12 Monday, June 14, 2004

Police boss hits back at report

By NIGEL BURTON

THE CHIEF constable of under-fire Cleveland Police last night hit back at a damning report that urges his force to improve its performance or face drastic action.

As revealed in The Northern Echo last month, Cleveland is one of only five forces in England and Wales identified by government inspectors as needing substantial improvement to catch up with the rest of the country.

“If there is no improvement over a period of years, we would want to do something”

Sir Keith Povey
Her Majesty's Inspectorate of Constabulary



The Revival Plan 2004/05

- **2004/05**
 - The plan would operate over a maximum of two years.
 - The Revival plan would be overseen and monitored by a Co-ordinating Task Group comprising Authority Members [Chairman, Vice Chairman and Lead Member Resources], ACPO, Audit Commission and HMIC.
 - The Chief Executive and the Chief Constable would put in place robust monitoring procedures to ensure that Police Service expenditure throughout 2004/05 is contained within budget.
 - There would be no reduction in front line services across the 4 Basic Command Units [BCUs].



Outcomes 2004/05

- **2004/05**
 - **crime reduced by 8%**
 - including dramatic reductions in burglary (30%) and robbery (27%).
 - **Detection rates increased by 2%.**
 - **Substantial improvements in call handling now deliver a success rate of 97% against national target response times of 90%.**
 - **Workforce modernisation plan presented to Home Office**
 - **3 year funding support from the Home Office, £2m per annum**
 - Year 3 £2 million not claimed



From Survival to Success 2005/06

- **Joint Modernisation Panel created to drive modernisation agenda**
 - **Recognised by HMIC and HO as a “beacon for others to follow”.**
- **Authority panel structure reviewed [June]**
- **Closing the Gap published [September]**
 - **Fit for the Future Group established**
 - **Tees Valley City Region proposed**
 - **Authority led the national Campaign**
 - **Authority JR’d the governments decision to create a regional police force**



cleveland police authority

Why we must act today to stop our police being run from Tyneside

■ **Join our campaign to keep our force run from the Tees Valley** Pages 4 & 5

■ **Police chiefs support plans for a radical new city region force** Page 2

■ **Why it's vital to make your voice heard** Page 20

fight
for our
force

An **Evening Gazette**
Campaign





Outcomes 2005/06

- **Authority led delivery of PFI Action Stations [£32.64m]**
 - **New HQ Middlesbrough & Redcar, 2 new TPO's**
- **NCRS secured – highest rating possible**
 - **From red to green in 2 years**
- **Overall Crime**
 - **Up 4.3%**
 - Violent Crime +17.9%
 - Vehicle Crime -11.80%
 - House Burglary -8.5%
 - **Sanction Detections +4.8%**



Outcomes 2006/07

- **Summer of 2006/07 Government withdrew notice to amalgamate Cleveland with Durham & Northumbria**
 - **Period of renewed stability**
- **Authority Business Plan published May 2006**
 - **All recommendations of HMIC Corporate Governance Inspection completed**
- **Performance issues**
 - **Overall crime down 4.9%**
 - **Sanction detections up 5.2%**

Then came 2007/08 & 2008/09

- **2007/08 Budget**
 - **75 new PCSO's**
 - **Custody Civilianisation**
 - 40 new jobs
 - £33m contract
 - 36 officers released for PS
 - to close the gap
 - **23 new Officers**
 - 20 response
 - 3 PS's
 - **Helen Britton Hse**
 - **4.9% precept increase**

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BYE-BYE TIM

HENMAN: I GAVE IT MY BEST SHOT – PAGE 53

As Britain is shocked by the murder of an 11-year-old boy, a North-East police force puts bobbies back on the beat

The new Dixons of Dock Green

By Claire Burbage
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A NORTHEAST chief constable yesterday introduced "The Dixons of Dock Green for the 21st Century" as he unveiled plans to put hundreds of officers onto neighbourhood beats.

Cleveland Police are to flood local communities with officers in the hope of driving down crime and restoring public confidence in policing.

At a launch yesterday, Chief Constable Sean Price likened the idea to the classic BBC television series in which old-school officer PC George Dixon pounded the streets as a community hobby.

That traditional style of policing is now back, with nearly 600 police and community support officers dedicated to community beats across Teesside.

Speaking at the event at Middlesbrough FC's Riverside Stadium yesterday, Mr Price said: "In the forthcoming days and weeks, these neighbourhood policing teams will be coming to a street near you - they will be a visible and reassuring presence."

"Every resident will receive the names and photos of their local neighbourhood team."

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Winning trust in the community - Page 3

Gun tragedy in Liverpool - Page 7




ON THE BEAT: PC Mike Hetherington on patrol in Hartlepool, and right, Jack Warner as Dixon of Dock Green. Left picture: DAVID WOOD

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Outcomes 2007/08

- **Authority led;**
 - **Asset disposal plan**
 - Dunning Road, Southbank Police Station, Lord Street Redcar, Cannon Park Middlesbrough
 - Buildings Valued at £1.5 million
 - Buildings sold for £6m
 - **Land Purchased @ Wynyard re new Strategic Road Policing Unit**
 - **Proposal for a new Organised Crime Unit agreed**
 - **Hartlepool BCU improvements agreed**
 - **Performance**
 - Crime Down 2.6%
 - Sanction detections up 3.8%



Outcomes 2008/09

- **Performance**
 - **Crime down 17.3%**
 - **Sanction detections up 4.5%**
- **Dissolution of North East Air Support Unit**
 - **Cleveland Strategic Air Support Committee created 5th June 2008**
 - **Cleveland Air Support Unit in place 1st April 2009**
- **Led national campaign re Directly Elected Representatives to Police Authorities**
- **CUPID agreed by Authority August 2008**
 - **£7.3m investment ,with £1.3m secured from NPIA**
- **£4.8 million investment in Hartlepool BCU completed**

Outcomes 2008/09

- **Volunteers programme up & running**
- **Cadet Scheme launched in all BCUs**
- **Young Person's Policing Plan distributed to record numbers of young people across Secondary Schools and Colleges (54,000)**





2009/10 & the future

- **Performance good during 2009/10**
 - **Reduction in crime currently 12%**
 - **Sanction detections 39.2% which is an increase of 1.7%**
 - **Confidence level targets throughout the year have been between 1st and 3rd in the Country**
- **Key decisions to be made 2010**
 - **Financial imperatives**
 - Global recession
 - Change in government
 - **Relocation of HQ**
 - **Project I scope**



From Success to Excellence